

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)

No. 2014/TG-V/26/2

New Delhi, dated 05.03.2014


Chief Commercial Manager,
Eastern Railway,
Kolkata.

Subj: Time limit for releasing reserved accommodations to RAC/Waillisted passengers by the onboard ticket checking staff in case of not turning up of booked passengers.

Please refer to Eastern Railway's letter no. C 107/5151/Com/ND/1113 dated 13.01.2014 wherein it was requested that instructions may be issued that except in case of Rajdhani/Shatabdi type trains, the onboard ticket checking staff should wait for the non-turned up passengers upto the next stopping station of the train and thereafter, release/book the berths of such passengers in case they do not turn up at the next stopping station.

2. The request has been examined and it has not been found feasible to agree to the same. It is, therefore, desired that onboard ticket checking staff should check the train immediately after departure of the train from the train originating station and mark the passengers as 'O' for occupied and 'NI' for non turned up. The berths becoming available on account of non turned up passengers should be provided to RAC passengers as per extant instructions. The remaining available accommodation, if any, should be offered to waillisted passengers from next stations (on approach) as per extant instructions. Similar practice will be adopted for checking the coach in case of departure of train from intermediate stations.

3. Necessary instructions may be issued to all concerned


(Sanjay Manocha)
Dy. Director Traffic Commercial (G)-II
Railway Board

Copy for information and necessary action to:-
CCMs all Zonal Railways (except Eastern Railway).