

दक्षिण मध्य रेलवे // SOUTH CENTRAL RAILWAY

विजयवाडा मंडल // VIJAYAWADA DIVISION मं.रे.प्र.का कार्यालय, वाणिज्य विभाग, विजयवाडा Office of the Divisional Railway Manager, Commercial Branch, Vijayawada.

No.B/C.518/PRS/Resv. Policy/2023

Date:19.06.2023

To

ALL CRSs/CBSRs over BZA Division

Sub: Seizure of PNRs and course of action to be adopted by Commercial staff – reg.

Ref: 1. Railway Board Lr.No.2023/TG-I/20/22, dt. 28.04.2023 2. Dy.CCM/PM/SC Lr.Mp.V/DB/PRS/2023, dt. 25.05.2023

With reference to the above mentioned subject matter, it is advised to adopt the following course of action by Commercial staff on receipt of PNR seizing memo from RPF:

1. The PNR may be seized by the commercial staff in the system after receipt of the memo from RPF clearly mentioning that the same is required for taking action under section 143 of the Railways act.

2. In case of seizure of PNR, a message shall be sent immediately by CRIS informing the passenger of the seizure of the PNR as "Your PNR <10 digit PNR no."> has been seized for being booked illegally. Your PNR <10 digit PNR> is not valid to undertake train journey".

3. When the first reservation chart corresponding to the PNR provided in the seizure memo has been already prepared, the PNR should not be seized. All necessary details may, however be provided to the RPF staff for further action as deemed fit under section 143 of Railways Act 1989.

All concerned staff to follow the instructions and to act accordingly.

(Dr. Fradeep) DCM/II/BZA for Sr.DCM/BZA

Copy to All Section CCIs' over BZA division for information and necessary action.