

भारत सरकार GOVERNMENT OF INDIA
रेल मंत्रालय MINISTRY OF RAILWAYS
(रेलवे बोर्ड RAILWAY BOARD)

No. 2017/TG-III/645/02 Pt-I

New Delhi, dated:02/06/2022

The Principal Chief Commercial Managers,
All Zonal Railways.

Sub:- Prohibition of cooking in Pantry Cars – Implementation of recommendations of the High Level Safety Review Committee.

Ref:- (i) Board's Letter of even no. dated 06.03.2020.

(ii) Board's letter No.2017/TG-III/645/02 dated 10.10.2018, 12.06.2019, 06/08/2019 & 04.10.2019.

(iii) SECR's letter no. C/SECR/BSP/Catg/Augmentation/pantry Car/199 dated 24.01.2022.

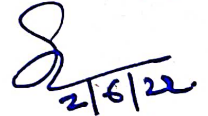
(iv) NWR's letter no. NWR-HQ0Comm(CATG)/74/2020 dated 03.02.2022

(v) IRCTC's letter no. 2021/IRCTC/Catg./MCS/Resumption of cooked food dated 24/01/2022.

Vide letters referenced above, SECR and NWR have reported instances of cooking in pantry cars. In this regard, it is stated that in view of the recommendations of the High Level Safety Review Committee and to prevent associated fire safety risks, instructions regarding prohibition of cooking in pantry cars have already been issued vide Board's letters mentioned above. However, cooking in pantry cars is continuing despite repeated instructions by the Board.

Zonal Railways are therefore advised to ensure compliance of the above instructions in letter and spirit. Any violation must be taken up stringently and deterrent punitive actions including imposition of exemplary fines, debarment of the concerned licensee from future contract must be taken by Railways.

In this regard, it may be noted that punitive action for any deficiency/ policy violations is within the purview of the Zonal Railways in terms of Catering Policy 2017. Hence, Zonal Railways must ensure implementation of above instructions with immediate effect and maintain zero tolerance to any instance of such violation.



(Sumeet Singh)

DTCG as Director/T&C
Railway Board

Copy to :- CMD/IRCTC for information and immediate necessary action please.