

## भारत सरकार / Government of India रेल मंत्रालय / Ministry of Railways दक्षिण मध्य रेलवे / South Central Railway

मं.रे.प्र का कार्यालय, Office of the DRM विजयवाडा मंडल / Vijayawada Division वाणिज्य विभाग, Commercial Branch विजयवाडा, Vijayawada. आन्ध्र प्रदेश, Andhra Pradesh

No.B/C.565/ATVMs/2022.

Dt.18.10.2022

Commercial Control/BZA,
All SMRs/CBSRs/CCSRs/CSRs
& Section CCIs over BZA Division

Sub: Monitoring of Equipment failures and sale of tickets through UTS app/ ATVMs at stations over BZA division – Reg.

In order to ensure smooth functioning of ticketing at stations and to optimize utilization of ATVMs and UTS App for unreserved ticketing the following procedure shall be scrupulously followed.

- a) The details of equipment failure shall be recorded in the Equipment Failure Register duly informing concerned OMSS Engineer & Console/SC. Further, the information shall also be repeated to Commercial Control/BZA in the format given at Annexure A.
- b) Commercial Control shall update the status of failures daily to Sr.DCM's office. A summary of the day shall be prepared and the pending failures shall be carried forward for the next day. Failures not rectified for more than 15 days shall be highlighted in the summary for immediate action.
- c) The details of tickets issued through ATVMs and UTS App at Top-12 passenger oriented stations mentioned at Annexure–2 shall be reported daily by the concerned In-charge to Commercial Control/BZA for inclusion in the Daily Position.
- d) The details of each passenger on whose mobile the UTS App is downloaded shall be recorded in a register with S.No., Name of passenger, Mobile Number and ticket obtained through UTS App., chronologically for record. Section CCIs during the inspection of station shall cross check the details with the passengers by calling them randomly. Any discrepancy noticed shall be intimated to this office.

(P.Kiran Kumar) DCM/II/BZA for Sr. DCM/BZA

## Annexure-

		Description of equipment	Nature of failure	Informed to				To be sent			Rectified on			
.No. Location	Location			OMSS Engineer/ Vendor.		Console / SC		to Stores/SC	Sent to Stores/SC on date	Recd. from Stores/SC on date	Date	Time	Time taken for rectification	Remarks
				DATE	TIME	DATE	TIME	(Yes/No)						
-	_													_
										J				

					Daily S	ummary				_
			Opening	No. of failures reported for the day	No. of rectifications	Closing balance	Oldest date	Pending for >15 days		
			balance	the day	rectifications	balance	Oldest date	>15 days		
									_	_
								100		
										_

			No. of	ATVM:	ATVM				Total UTS	3	% of ATVMs to Total UTS			
.NO	LOCATION	CATEGORY	Installed	Working	TICKETS	PASS.	REVENUE	TICKETS	PASS.	REVENUE	TICKETS	PASS.	REVENUE	
1	BZA	NSG-2	9											
2	RJY	NSG-3				, i,								
3	TEL	NSG-3												
4	NLR	NSG-3												
5	OGL	NSG-3												
6	SLO	NSG-3												
7	GDR	NSG-3												
s	CLX	NSG-4									-			
9	AKP	NSG-4												
10	TUNI	NSG-4												
11	EE	NSG-3												
12	GDV	NSG-4												
								-						
	TOTAL DIVIS	ION												
	TOTAL DIVIS	ION												
			No of Pool			No. of Mobile	Tickets		Total UT	s	. 94	of MThte to	Total UTO	
	TOTAL DIVIS	CATEGORY		strations for S App		No. of Mobile		TICKETS	Total UT			of MTkts. to		
S.NO	LOCATION	CATEGORY			TICKETS	No. of Mobile	Tickets REVENUE	TICKETS	Total UT	S REVENUE	% TICKETS	of MTkts. to '	Total UTS REVENUE	
s.no	LOCATION BZA	CATEGORY						TICKETS						
S.NO 1 2	LOCATION  BZA  RJY	CATEGORY  NSG-2  NSG-3						TICKETS						
1 2 3	BZA RJY TEL	NSG-2 NSG-3 NSG-3						TICKETS						
1 2 3	BZA RJY TEL NLR	NSG-2 NSG-3 NSG-3 NSG-3						TICKETS						
1 2 3 4 5	BZA RJY TEL NLR OGL	NSG-2 NSG-3 NSG-3 NSG-3 NSG-3						TICKETS						
S.NO  1 2 3 4 5	BZA RJY TEL NLR OGL SLO	CATEGORY  NSG-2  NSG-3  NSG-3  NSG-3  NSG-3  NSG-3						TICKETS						
S.NO  1 2 3 4 5 6 7	BZA RJY TEL NLR OGL SLO GDR	NSG-2 NSG-3 NSG-3 NSG-3 NSG-3 NSG-3 NSG-3						TICKETS						
S.NO  1 2 3 4 5 6 7 8	BZA RJY TEL NLR OGL SLO GDR CLX	NSG-2 NSG-3 NSG-3 NSG-3 NSG-3 NSG-3 NSG-3 NSG-3						TICKETS						
S.NO  1 2 3 4 5 6 7 8 9	BZA RJY TEL NLR OGL SLO GDR CLX AKP	NSG-2 NSG-3 NSG-3 NSG-3 NSG-3 NSG-3 NSG-3 NSG-3 NSG-4					REVENUE	TICKETS						
1 2 3 4 5 6 7 8 9	BZA RJY TEL NLR OGL SLO GDR CLX AKP	NSG-2 NSG-3 NSG-3 NSG-3 NSG-3 NSG-3 NSG-3 NSG-4 NSG-4						TICKETS						
5 6 7 8 9 10	BZA RJY TEL NLR OGL SLO GDR CLX AKP TUNI EE	NSG-2 NSG-3 NSG-3 NSG-3 NSG-3 NSG-3 NSG-3 NSG-4 NSG-4 NSG-4 NSG-4 NSG-4					REVENUE	TICKETS						
1 2 3 4 5 6 7 8 9	BZA RJY TEL NLR OGL SLO GDR CLX AKP	NSG-2 NSG-3 NSG-3 NSG-3 NSG-3 NSG-3 NSG-3 NSG-4 NSG-4					REVENUE	TICKETS						