

दक्षिण मध्य रेलवे/SOUTH CENTRAL RAILWAY



द.म.वा.प्र का कार्यालय /
Office of the
Divisional Railway Manager,
वाणिज्य विभाग / (Commercial),
विजयवाड़ा / Vijayawada.

No. B/C.565/ATVMs/2021

Dt. 28-09-2021.

SMRs/SSs/CCIs/CBSRs/CCSRs/CSRs over BZA division,

Sub: Extension of ATVM/CoTVM Smart Card updation from 15 days to
60 days after recharge – Reg.

Ref: Dy.CCM(PM)/SC Lr. No.C/CR/ATVM/2021 dt.24-09-2021.

With reference to the letter cited above, presently, passenger can recharge ATVM / CoTVM Smart Cards at UTS counters and through <https://www.utsonmobile.indianrail.gov.in> website. In both the cases, the passenger has to visit station for top-up of recharge balance of Smart Card through ATVM/CoTVM within 15 days or within card validity period, whichever is earlier.

As per the Railway Board Lr. No.2020/TG-I/10/ATVM/Digital Payments dt.14-09-2021, it has been decided that the period of 15 days within which a person has to visit ATVM/CoTVM after successful recharge (through UTS counter or through utsonmobile website) has been increased to **60 days** for top-up of recharge. In addition to this, for online recharge, if passenger doesn't visit ATVM for top-up on smart card within specified period of 60 days, the recharge amount will be refunded to passenger's bank account for online recharge. In case of smart card recharge done through UTS counters, the money should be refunded across UTS counters after submitting the valid Recharge Money Receipt (issued while recharging at UTS counter).

All concerned to note the above instructions and act accordingly.


(Md. Ali Khan)
ACM/I/BZA

for Sr. Divil. Comml. Manager,
Vijayawada.