



Office of the Principal Chief Commercial Manager
South Central Railway, Ministry of Railways, Government of India
Rail Nilayam, Secunderabad -500025 (Telangana)

No.C.568/ G.II/TC/Rest Room/Vol.XXXVII.

Date: 18.04.2024

Sr.DCM/BZA

Sub: Definition of Single similar nature of work for calling tenders for provision of subsidized meals/food in TTE rest houses at VSKP of BZA Division – Reg

Ref: 1. Sr.DCM/BZA letter No. B/C.718/GENL-CORRESPONDENCE
dt:08.02.2024

2. Hqrs Lr.No.C.568/G.II/TC/Rest Room/Vol.XXXVII dated 24.11.22.

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With reference to the above subject, the definition of similar nature of work as desired is detailed below:

Name of the Work Proposed by Division	Definition proposed for Similar Nature of Work
Outsourcing of provision of subsidised meal/food in TTE's Rest Houses of BZA Division at Vishakhapatnam.	Provision of catering (including meals) Services at Running Rooms/ Railway Rest Houses/Major catering units at Railway Stations/Training Institute Hostels of Central Government/State Govt/ PSUs".

Further, Headquarters vide letter cited under reference (2), has advised divisions to float tenders for Outsourcing of Complete Management of TTE Rest Rooms including provision of subsidized Meals, washing of Linen, cleaning & upkeep at major TTE Rest Houses. Hence, Divisions are advised to float tenders for outsourcing of Maintenance, Housekeeping activity including catering of TTE Rest House as a comprehensive contract and **not to split** the activity. Accordingly, the definition for eligibility for such comprehensive contracts is given below:

Name of the Work	Definition proposed for Similar Nature of Work
Outsourcing of Maintenance of TTE Rest Houses including arrangement of subsidised meal/food.	Housekeeping along with catering (including meals) of Running Rooms/Railway Rest Houses/ Training Institute Hostels of Central Government/State Govt/ PSUs".

This issues with approval of PCCM

Encl: As above

Copy to: Sr.DCM/SC, Sr.DCM/HYB, Sr.DCM/GTL, Sr.DCM/GNT & Sr.DCM/NED for information and necessary action to float tenders for comprehensive contracts.

Digitally Signed by Bhaskar
Reddy Pinreddy

(Bhaskar Reddy Pinreddy)
Dy.CCM/G
For PCCM

Date: 18-04-2024 10:54:37

Reason: Approved

I/87926/2022



Office of the Principal Chief Commercial Manager
South Central Railway, Ministry of Railways, Government of India
Rail Nilayam, Secunderabad -500025 (Telangana)

No.C.568/ G.II/TC/Rest Room/Vol.XXXVII

Date: 24-11-22

Sr.DCM/SC, HYB, BZA, GTL, GNT & NED.

Sub: Provision of facilities at TTE's Rest Houses at par with
Running Rooms- Reg

Ref: 1) Railway Board Comml Circular No.71 of 2018 dated
10.12.2018

2) This office letters of even number dated 11.02.22,
15.03.22, 06.06.22, 27.06.22 and 27.07.22.

Railway Board vide Commercial Circular No.71 of 2018 communicated that the Facilities provided in TTE Rest Houses shall be made at par with Running Rooms of Drivers/Guards. In this regard, Divisions have been advised through series of letters regarding ameliorating the condition of TTE Rest Rooms. This includes the letters of this year under reference(2), including a D.O. from PCCM/SCR to all DRMs vide letter dated 15.03.22.

Apart from provision of basic facilities like Drinking water, changing of Linen after every use, Hot water in bath rooms, proper cleaning etc; it has also been regularly emphasized to process for provision of Air Conditioning facility, independent dining/kitchen facility with subsidized food and other facilities for TTEs on par with Running Rooms. However, there is no tangible improvement in provision of facilities/services, especially provision of ACs and subsidized food at TTE Rest Houses. No Division has initiated Tendering process for provision of catering facilities on subsidized rates, whereas the same has been made available in adjacent zones. Trade Unions and other Zonal Railways are also highlighting about the deficiency in the facilities. During Inspections by officers also, the glaring deficiencies are also being noticed.

In view of the above, it is once again reiterated to chalk out an action plan covering the following :

1. As instructed vide this office letter of even number dated 27.07.22, Officers' Committees for periodical inspection of TTE Rest Rooms to be activated and action be taken for improvement in facilities, based on deficiencies identified during such inspections.

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2. Tendering Process should be initiated immediately for Outsourcing of Complete Management of TTE Rest Rooms including provision of subsidized Meals, washing of Linen, cleaning & upkeep at major TTE Rest Houses like BZA (2 Rest Houses), VSKP, GTL, TPTY, RU and DMM etc. It may be planned at SC & MMR Rest Houses also, if viable. Necessary Budgetary provisions to be made for the same. In this regard, the documents collected from Central Railway have already been shared to Divisions.
3. At other Rest Rooms, proper arrangements to be made for upkeep and maintenance of TTE Rest Rooms, as part of existing station contract or through outsourcing.
4. Provision of adequate caretakers considering the number of occupants. It is noticed that there are inadequate/NIL erstwhile Group-D staff even at TTE Rest Houses with more than 5 beds like PRLI, CCT, NS, MTM, TPTY, RU, HX, DMM, GTL, NED, ADB and MMR. If staff cannot be deployed, the activity can be outsourced.
5. Emphasis be laid on Furniture aspects of the Rest Rooms including Cots, Mattresses, Tables and chairs.
6. Provision of Air conditioning facility at locations not covered hitherto, before the onset of Summer.

Divisions should positively take action for bringing in perceptible improvement in overall facilities/services at TTE Rest Rooms. Action taken and progress on the above may be communicated to this office on fortnightly basis i.e. 1st and 15th of every month so as to apprise PCCM.

Digitally Signed by K
Padmaja
Date: 05-12-2022 11:02:04
Reason: Approved
(K.Padmaja)

Chief Commercial Manager/PS