



Office of the Principal Chief Commercial Manager,
South Central Railway, Ministry of Railways, Government of India,
Rail Nilayam, Secunderabad -500025 (Telangana).

No. C.611/G.III/Pay & Use Toilets/Vol.XIV

Dated 13/10/2022.

Sr.DCMs/BZA, HYB & SC

Sub:- Special conditions of the contract for Pay & Use toilets awarded through **E-Auction** –permission for some modifications –reg.

Ref :-(1) Your letter No. B/C.611/Pay & Use Toilets/e- Auction/Misc dated 08/08/2022.

(2) Your letter No. Y/C.611/Pay & Use/Policy/22-23 dated 08/09/22.

(3) Your letter No.C/C/Pay&Use Toilets/Misc/01/2022 dated 21/09/2022.

* * *

In connection to letters under reference, the proposals of **BZA, HYB & SC** divisions for modification in special conditions for **Pay & Use Toilets** have been examined by this office and the item-wise remarks are as under:-

| Proposals of Division | Remarks |
|--|--|
| 1. To Add Clause -This license shall be governed by the Laws of India for the time being in force, including labour laws. The labour employed by the Licensee should have good antecedents and should be courteous towards passengers. Complaints received in this regard will be liable for penalty. | Not agreed. |
| 2. To Add Clause -Entering into a contract with the successful bidder shall not create an employer-employee relation between the Railways and licensee or staff engaged by him. Neither the licensee nor the staff engaged by the licensee will be treated as employees of Railways and they will not be entitled for the benefits available for Railway employees. | Not agreed |
| 3. To Add Clause -Complaints cum Suggestion book should be available at the pay & Use Toilet stand all the time, so as to enable the customer to lodge his complaints/Suggestions. | Not agreed |
| 4. To Add Clause -Applicable surcharges and education cess on Tax Collected at Source (TCS) are also to be paid. | Not agreed. |
| 5. Deleting the provision “Urinal shall be allowed free of charge” | Agreed to delete Para 1(i) of Special Conditions i.e., “Urinal shall be allowed free of charge”. |
| 6.Proposed user Charges for NSG 1 to 6 & SG 1, 2, 3 Category stations: For Urinals - Rs.2/- For Toilets – Rs.5/- For Bathroom – Rs.10 | With regard to user charges , each division proposed for different scale of user charges. As such divisions were permitted to decide user charges basing on the local conditions with the approval of DRM and associate finance concurrence once in two (2) years. |

File No.SCR-COMLOGEG3(PAP)/3/2019-O/o Ch.OS/Gen/G.III/PCCM/SCR

| | |
|--|--|
| 7. With regard to water and electricity charges, division has proposed the following changes: at stations - NSG 1 to 6 & SG 1, 2, 3. 1. Water charges - Free water supply. 2. Electricity charges - Actual consumption of electricity to be charged and no service charge. | With regard to Water & Electricity charges - The water and electricity charges given in the Special conditions seems to be reasonable and the same may be followed. |
| 8. Division has proposed to delete para 20 (d) and keep para 5 i.e. complete maintenance work by Railway Administration. | Agreed to delete para 20 (d) Under service conditions of Special Conditions. |

It is for information and necessary action please.

This has the approval of the PCCM.

(S. Ramesh Babu)
Dy.CCM/G
for Principal Chief Commercial Manager

Copy to: Sr.DCM's/GTL, GNT & NED – For information and necessary action.