

Northern Railway
Divisional office, New Delhi

CTI/C/DEG

No:- 607/STE/MISC/Instructions/11

Dt 19/09/11

All CTI/Incharges of Stations over Delhi Division.
All CTI/ Incharges of Lines over Delhi Division.

Sub:- Wrong charging of fare and penalty by ticket checking staff in case of passengers travelling in sleeper coaches.

Ref:- CCM/PS Northern Railway office D.O. letter no. 315-MC/Tkt Checking Performance/C-10/10 dt 13/09/11.

It has been conveyed vide letter under reference that whenever passengers holding second class tickets are detected travelling in sleeper class coaches, such passengers are being charged differences of fare & penalty upto the destination stations for which they are holding the tickets. This is being done by the ticket checking staff to earn more fare and penalty from the passengers.

As per rules, as and when any passenger holding a lower class ticket or without ticket is detected, he should be charged differences of fare or fare due up to the point of detection and equivalent penalty with minimum of Rs. 250/- and thereafter such passenger should be detrained from the reserved coach. In case, a without ticket passenger is travelling in a general coach, the penalty is to be realised upto the point of detection and thereafter fare is to be realized for the remaining portion of the journey.

You are directed to instruct all ticket checking staff that in case any passenger is found travelling with EFT realizing the difference & fare upto the destination of the passenger, such TTEs will be severely taken up under D&AR.

EFT return of ticket checking staff, shall be cross checked while passing their TA Bills and night allowance, so that the defaulting TTEs are identified and immediate D&AR action is taken.

S/S

for Sr. Divl. Comml. Manager
New Delhi