



SOUTH CENTRAL RAILWAY
Office of the Chief Commercial Manager (Passenger Marketing)
1st Floor, Reservation Complex, Secunderabad -500 025. 040-23446824 (BSNL)

No.C/CR/36/STBA/2013/Vol.III

Date.16.10.2023

Sr.DCMs/SC, HYB, BZA & GTL

Sub: Conducting a survey in Vande Bharat trains on the purpose of the travel of the passengers – Reg.

Ref: Message received from Railway Board on 16/10/2023.

Vide the reference cited above, it was advised to conduct a survey in Vande Bharat trains on the purpose of travel of the passengers.

Survey Set: Around 100 passengers to be interviewed from at least 4 coaches of each Vande Bharat express, covering both EC and CC classes.

Survey frequency: 02 days. Any one day from 17.10.23 to 19.10.23 which is a normal working day and necessarily on 22.10.23 which is Sunday.

Survey Questionnaire: Enclosed herewith.

Special staff: Commercial Inspectors or CTIs may be deputed exclusively for the purpose of conducting this survey in the Vande Bharat express originating on your Division.

The result of the survey (along with survey forms collected from the passengers) may be furnished in the format enclosed herewith to this office on 23.10.23 to enable compilation and submission to Railway Board.

Encl.: Survey questionnaire and format.


(J. Sukesh Deepak 16/10/23)
For CCM(PM)

Copy submitted to: PCCM and CCM/PS for information please

Survey Questionnaire

(For the survey pertaining to the purpose of travel of passengers in Vande Bharat Express)

Train No.: From: To: Date:

Passengers are requested to please indicate the purpose of their travel.
The appropriate box (only one choice) may be ticked (✓) in the following table.

Purpose of travel:	Choice to be tick (✓) marked
(1) Family (whether travelling for family function, reunion or any special occasion, etc.)	
(2) Tourism	
(3) Business	
(4) Education	

Seat No.:

Coach No.:

Age of the passenger:

Format

(For submitting the result of the Survey conducted on purpose of the travel in Vande Bharat Express)

Train No.: From: To: Date:

Result on Day 1: (Date: ____)

(Any one day from 17.10.23 to 19.10.23)

No. of Survey forms collected from passengers (total may be around 100):

Coach No.	No. of passengers

Result of the survey - purpose of the travel:

Purpose of the travel	No. of choices	% of the total
(1) Family (whether travelling for family function, reunion or any special occasion, etc.)		
(2) Tourism		
(3) Business		
(4) Education		
Total		

Result on Day 2: on 22.10.23 (Sunday)

No. of Survey forms collected from passengers (total may be around 100):

Coach No.	No. of passengers

Result of the survey- purpose of travel:

Purpose of the travel	No. of choices	% of the total
(1) Family (whether travelling for family function, reunion or any special occasion, etc.)		
(2) Tourism		
(3) Business		
(4) Education		
Total		