

Office of the
Chief Administrative Officer/PTS,
State Entry Road, New Delhi-110055

No. CAO/PTS/137/TTE LOBBY/WI/2021

Date: 11.07.2022

Principal Chief Commercial Manager(s)
(All Zonal Railways)

Sub: Integration with TTE Lobby to enable Trip Id based deposit of TTE & TC payment at UTS counters.

Ref: 1. This office letter of even number dated 29.04.2022.
2. Requests received from various Zonal Railways.

Considering the requests of Zonal Railways, in continuation of this office letter of even number dated 29.04.2022, it has now been decided that the feature of Trip ID based deposit of cash of Ticket checking staff at UTS counters will now be mandatory from 01.09.2022 as final extension and till such time both options i.e. direct deposit of TTE/TC cash at UTS counter & through Trip ID based will be available in UTS at all the nominated stations. In the meanwhile, the Zonal Railways may ensure the requisite infrastructure in the lobbies.

Encl: as above.



(Sudhir Kumar Tyagi)
Chief Administrative Officer/PTS

Copy to
GM(UTS)/CRIS &
GM(PMS)/CRIS,
Chanakyapuri,
New Delhi:

1. CRIS should ensure that suggestions given vide letter of even number dated 08.07.2022 be addressed by 22.07.2022, so that staff do not face any hassle in depositing cash through Trip ID, once generated.
2. To depute CRIS team/Helpdesk for round the clock assistance/support of staff.