SOUTH CENTRAL RAILWAY
VIJAYAWADA DIVISION

Presents

TTE APP

Which is a separate ticket checking application to check the paperless ticket.

"**We** are also having serious deliberations on issues related to **efficiency** and **effectiveness** in our actions, technology, what new technologies need to be brought-in in different areas of work, how to bring **better transparency in the working** of the Indian railways". **Piyush Goyal.**

About UTS APP

Long queues are a common feature for purchase of tickets during peak hours. Its time consuming – avg time 10 to 15 minutes during peak time. Occasionally, passengers may miss their trains also. Problem of giving exact change. To solve all these problems, South Central Railway has come out with the Mobile UTS Ticket Booking facility through the Mobile APP **"utsonmobile".**

Salient features:

✓ No need to stand in the queue for booking general tickets.

✓ Passenger himself can book the ticket.

✓ No Cash handling problem.

✓ No change problem.

✓ Green technology, without any use of paper.

✓ No human interaction.

✓ No risk of missing of tickets, as the details of the ticket is saved in the mobile, which can be shown to the Ticket Checking Staff.

✓ 5% bonus is added to the R-wallet on every recharge.

Process of Registration – TTE APP

Step 1: **Download** **TTE_ONLINE.apk** file on to your mobile phone. And install the app in your mobile phone.
(Currently the TTE APP is available for Android phones only).
Note:- Whatsapp to 9121271667 to get the above file.

Step 2: **First time users to "Register" your mobile number in the CRIS database** (Already it was registered and the list is available with the In charges, which was submitted earlier and a copy was available in the Ticket Checking portal).

TTE

TTE App LOGIN

Step 3: Registered TC staff, can **login with his/her mobile number.**

Step 4: The initial **PASSWORD** is **1234 (Later** you can change).

After login you will get MENU.

When ever you what to check the Paperless Ticket, ask the passenger to select

" SHOW BOOKED TICKET"

This will display list of valid tickets booked through Mobile App. The passenger will select the appropriate ticket and show it to you.
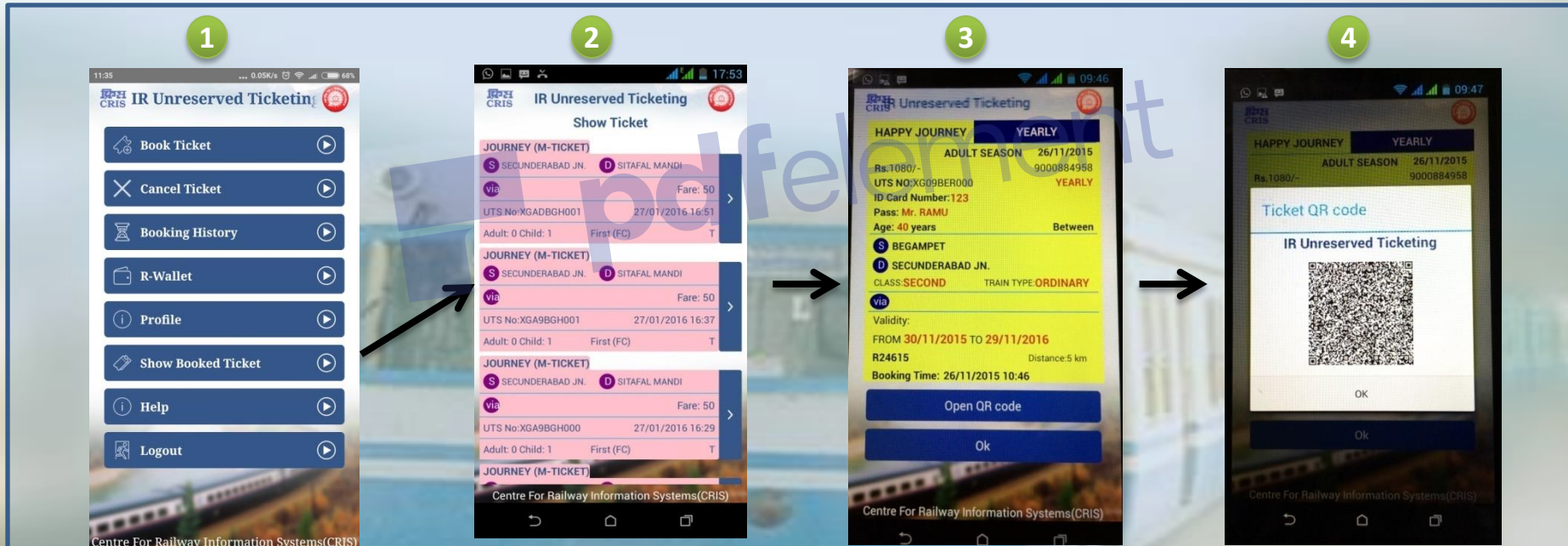
1. Select "Show Ticket" from the App.
2. A list is displayed with all active tickets and select the ticket.
3. Ticket details will be shown.
4. QR code for the ticket can be shown by "Open QR code".

TTE App Menu-1
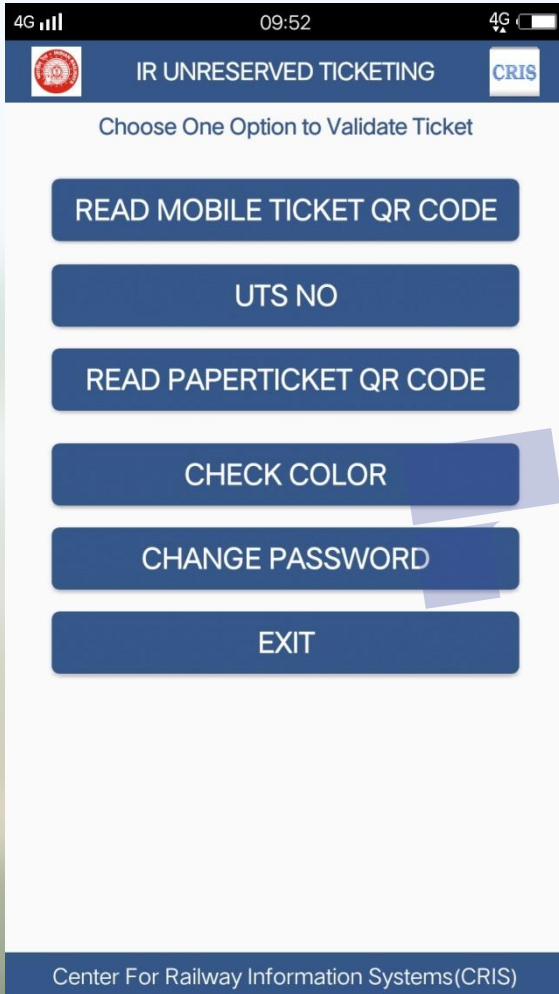
By **"READ MOBILE TICKET QR CODE"** menu you can **scan the QR code** shown by the passenger by his mobile phone.

After scan you will get the mobile ticket in your phone along with his mobile phone number.

The above feature is available in offline mode also.

TTE App Menu-2 & 3

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IR UNRESERVED TICKETING   CRIS

Choose One Option to Validate Ticket

READ MOBILE TICKET QR CODE

UTS NO

READ PAPERTICKET QR CODE

CHECK COLOR

CHANGE PASSWORD

EXIT

Center For Railway Information Systems(CRIS)
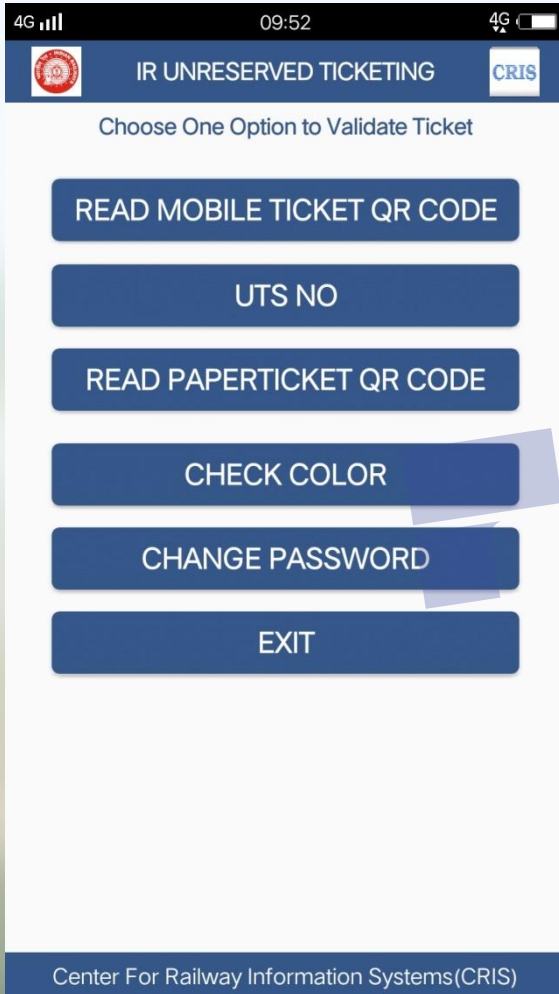
By **"UTS NO"** menu you can get the mobile ticket by **entering the passenger mobile number and UTS No**.

The above feature will work in Online only.

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By **"READ PAPERTICKET QR CODE"** menu you can **scan the QR code** shown by the passenger.

(Present the above ticket was not available)

TTE App Menu-4

By "CHECK COLOUR" menu you will get color check menu.
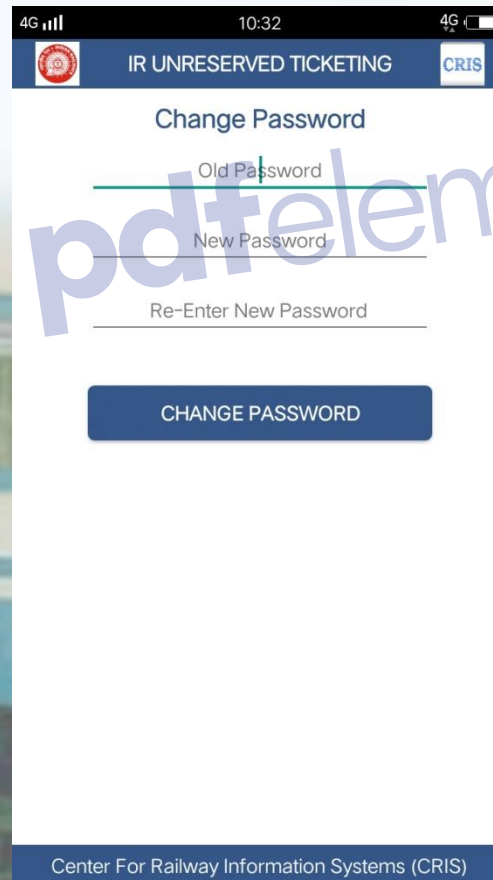
You will get Three days color of the tickets.
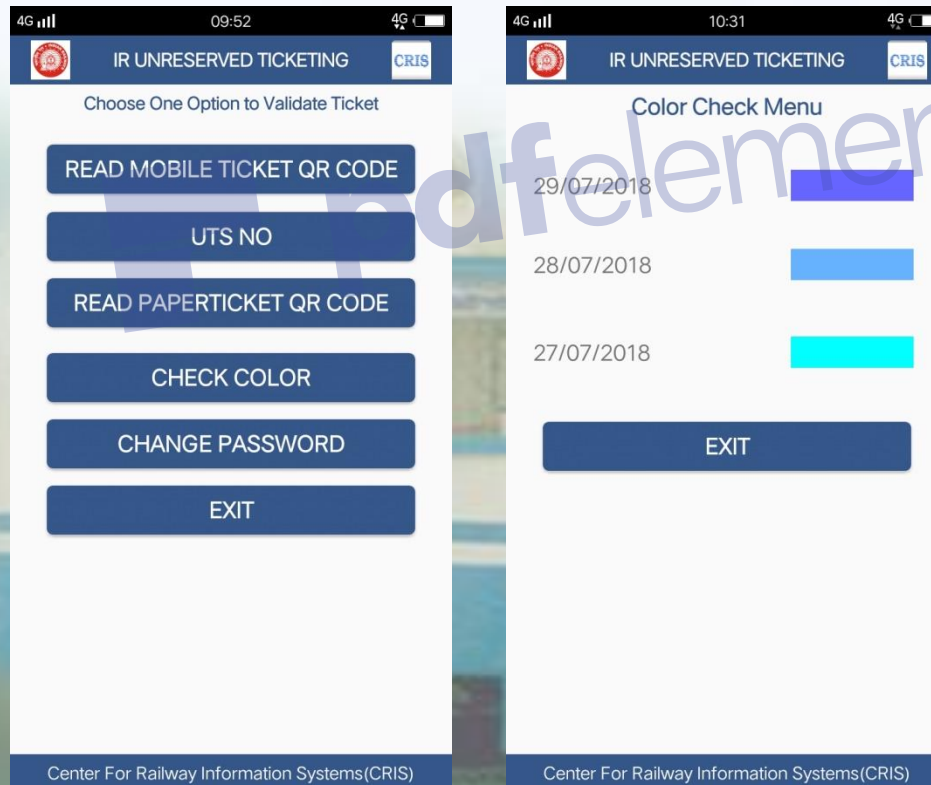
TTE App Menu-5

By "CHANGE PASSWORD" menu you can change the password.

(Initial password is 1234)

Questions and Answers

How to book a Journey ticket .?
(Normal Booking)

1. **Select Normal Booking from "Book Tickets".**
2. **Select the Source and Destination.**
3. **Select no of adult/ child & other journey details.**
4. **Confirm booking subject to balance available in R-wallet.**
5. **Ticket is booked only if you are within 5km and 15 mts away from station.**

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How to book a Season ticket.?
(Season ticket)

1. **Select Season Ticket from "Book Tickets".**
2. **Select Ticket Issue.**
3. **Provide Source and Destination stations from dropdown.**
4. **Select train type, class and duration, along with personal details.**
5. **Select payment type, R-Wallet or other modes.**

contd..

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How to book a Season ticket..?
(Season ticket)

6. Accept the terms & conditions.
7. Select Confirm booking.
8. Confirmation of booked ticket is displayed.
9. Ticket is displayed.

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How to book a Platform ticket..?

1. Select Platform Ticket from "Book Tickets".
2. Select the Station from the dropdown along with no of persons and confirm booking subject to balance available in R-wallet.
3. Platform Ticket is booked only if you are within 2km radius of the station and 15 meters away from track.

How to book quickly..?

(Quick Booking - Journey ticket)

1. **Select Quick Booking from "Book Tickets".**
2. **Select favorite route from the list, favorite routes can be selected from profile.**
3. **Confirm booking subject to balance available in R-wallet.**
4. **Journey ticket is booked only if you are within 5km radius of the station and 15 meters away from track.**

How to see booking history?

1. Select Booking History from the App.
2. All the tickets booked like Journey, Platform & Season is shown in a list.

What can be done in Profile..?

1. Travel city can be changed.
2. Can edit/delete favorite routes, which reflects in Quick Booking.
3. Default journey attributes can be modified, which reflects in Quick Booking.
4. Change of password.
5. Balance available in R-Wallet.
6. Surrender Wallet to get back money from R-Wallet.
7. ID card details can be modified.
8. View recharge history of R-Wallet.
9. Sync ticket.
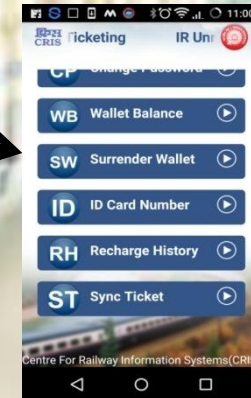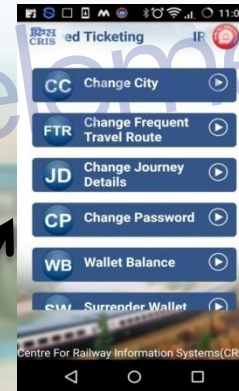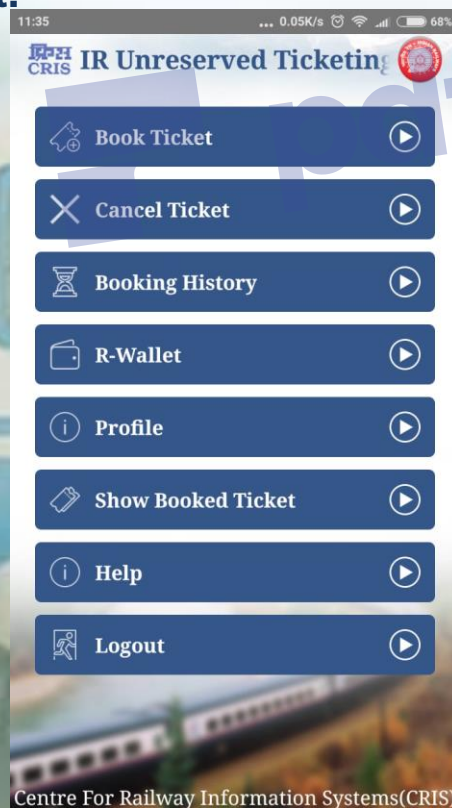
How to show ticket to TTE..?

1. Select "Show Ticket" from the App.
2. A list is displayed with all active tickets and select the ticket.
3. Ticket details will be shown.
4. QR code for the ticket can be shown by "Open QR code".

How to show ticket without network connectivity?

(Offline Mode)

1. In case of no network connectivity, app switches over to Offline mode.
2. Select "Show Ticket ".
3. List of tickets booked is shown and select the ticket
4. Ticket details are displayed
5. Select "Open QR code" to show QR code for the display of ticket details.
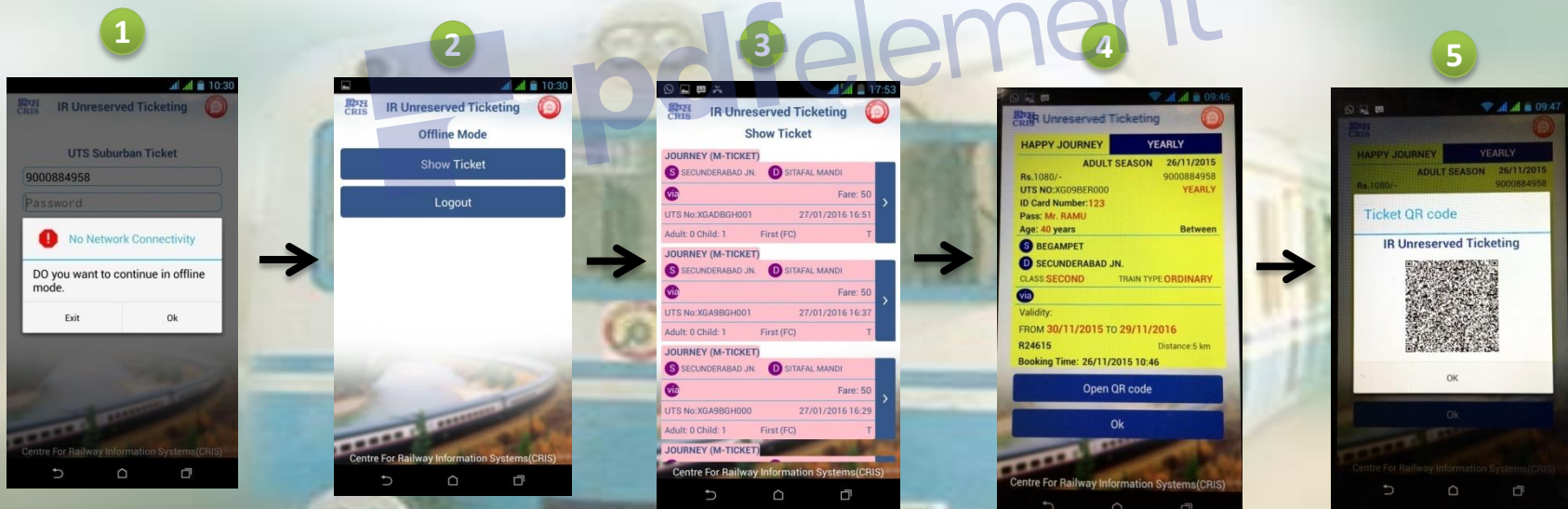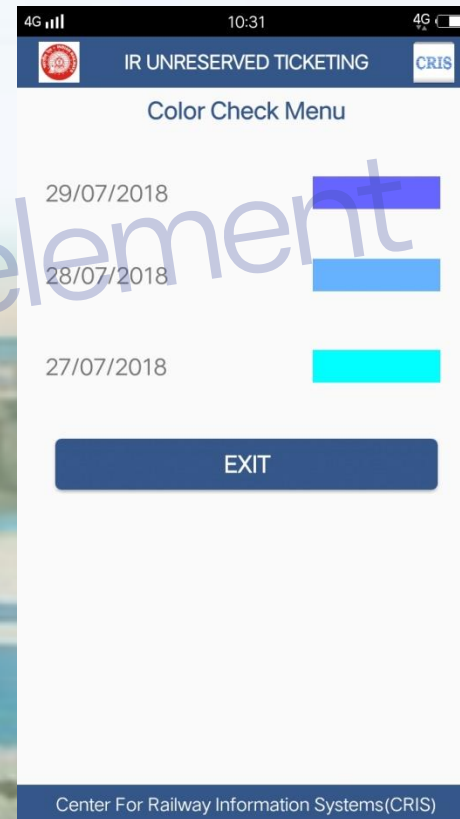
Paperless ticket Security Features

Ticket cannot be forwarded nor a snap shot can be taken.
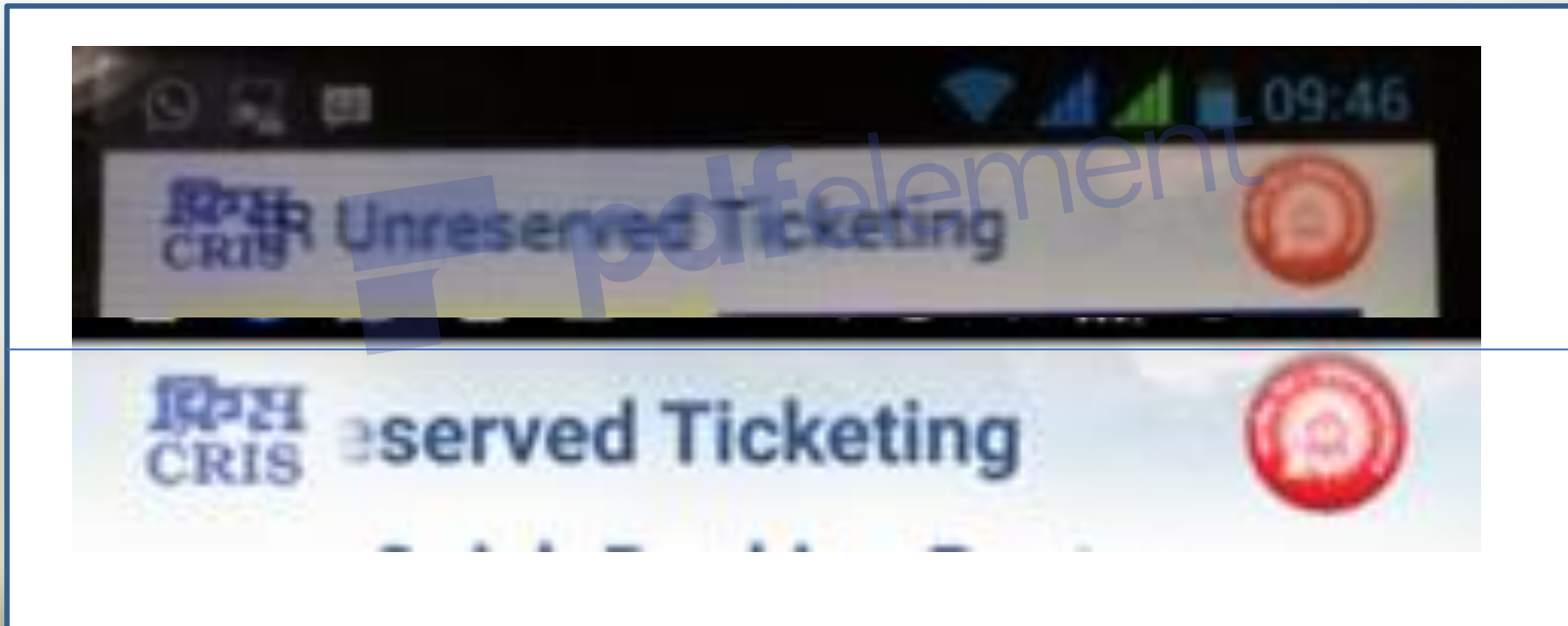
Paperless ticket Security Features

Ticket back ground color changes daily.

Paperless ticket Security Features

Scrolling text on ticket (Unreserved Ticketing), to avoid fraud.

On the Top of the mobile ticket you can see the scrolling text "Unreserved Ticketing"

Paperless ticket Security Features

Mobile Number of the passenger displays on ticket by which TTE can do call check also.

(On the mobile ticket you can get mobile number of the passenger and UTS NO (Five Alfa and 4 numerical)

All the Ticket checking staff are requested to install

TTE APP For checking
&
UTS APP
for understanding the features and guiding the passenger.

Thank You