

I/69787/2022

Office of the
Chief Administrative Officer/PTS,
State Entry Road, New Delhi-110055

No. CAO/PTS/137/TTE LOBBY/WI/2021

Date: 30.12.2022

Principal Chief Commercial Manager [s]
(All Zonal Railways)

Sub: Integration with TTE Lobby to enable Trip Id based deposit of TTE & TC payment at UTS counters.

- Ref:** 1. This office letter of even number dated 28.10.2022.
2. CRIS letter No. 2019/CRIS/NDLS-HQ/PMS/PROJECT/CTTL/CTTL/0217/PT-1 Dated 25.10.2022.
3. Requests received from Zonal Railways.

Vide letter referred (1) above, it was conveyed that Trip-ID based cash deposit of Ticket Checking staff will be mandatory from 01.01.2023. However, considering the requests received from Zonal Railways, it has now been decided that the same will be implemented from **01.03.2023**; till such time both options i.e. direct deposit of TTE/TC cash at UTS counter & through Trip-ID will be available in UTS at all the stations.

In the meanwhile, Zonal Railways may take appropriate action to computerise all TTE lobbies and put in place requisite infrastructure i.e. Thin clients, UPSs & Dot matrix printers in all TTE lobbies, immediately. Status of procurement of the peripherals i.e. Thin clients, UPSs & Dot matrix printers may be intimated to this office by 10th January 2023.

Further, it has been observed that Ticket checking staff are not depositing their cash in UTS through Trip-ID completely, even at those stations where adequate infrastructure including Web service utility is available for feeding of EFT details in TTE lobby application. Zonal Railways may please take appropriate action to ensure feeding of EFT details in TTE lobby application & deposition of ticket checking cash through Trip-ID at such stations.

Digitally Signed by Sudhir
Kumar Tyagi
Date: 30-12-2022 15:35:30
Reason: Approved

(Sudhir Kumar Tyagi)
Chief Administrative Officer/PTS

Copy to GM(UTS)/CRIS & GM(PMS)/CRIS, Chanakyapuri, New Delhi: For necessary action and also to depute CRIS team for round the clock assistance/support of station staff.