

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)



29/12
Dy. Commr
ACM/TM
28/12
COSIT

NO.2010/TG-V/10/Committee
Chief Commercial Managers
All Zonal Railways

Sub : Ticket Checking Squads

It has been reported in the Parliament and also in various news reports that the reserved coaches of various trains are not being properly manned resulting in inconvenience to the bona fide passengers. It has also been observed from the feed back received from the zonal railways that the number of staff deployed in the squads are disproportionately high despite a large number of vacancies, resulting in non-manning of reserved coaches.

in view of a number of new trains being introduced, frequency of some of the existing trains being increased, augmentation of the load of the existing trains, the requirement of staff for manning of reserved coaches has increased. Board, therefore, desire that action should be taken to ensure manning of the reserved coaches by reviewing the staff deployed in squads and suitably reducing the same as per limit indicated below:

- Zonal Railways having suburban section : Not exceeding 15% of the Ticket Checking Staff on Roll
- Zonal Railways not having suburban section : Not exceeding 07% of the Ticket Checking staff on Roll

In addition, action should also be taken to fill up the existing vacancies in the ticket checking cadre.

(Signature)
(A.Madhukumar Reddy
Executive Director, Passenger Mart
Railway Board