

**Confidential**



**N. F. RAILWAY  
VIGILANCE BRANCH, HEADQUARTER'S OFFICE,  
MALIGAON, GUWAHATI- 781011**

**75  
Azadi Ka  
Amrit Mahotsav**

No. Z/VIG/68/05/A

Date: 14.06.2023

To,  
**PCCM/NFR  
DRM/KIR, APDJ, RNY, LMG & TSK  
N. F. Railway**

Sub: - Implementation of System Improvement over Zonal Railway/NFR.

As per prevailing rule in vogue, PRS counters/locations may issue Tatkal ticket irrespective of the any boarding station. During various preventive checks by Zonal Vigilance/NFR at PRS counters, it is found in some occasions that Tatkal ticket was generated from one location but boarding from a very far distant station. Vigilance team detected that such passengers were not travelling with original counter ticket. Instead of original counter ticket they are found travelling with soft copy or xerox/print out of the said ticket which is not valid as per Railway extant rule. It is suspicious that there may be involvement of touts misusing Tatkal scheme & resulting genuine passenger may be deprived of Tatkal benefits.

Hence, to minimize such type of incidents, following system improvement is suggested:-

*"In case a Tatkal ticket is issued from a counter/location of NFR where the distance between issuing location and boarding station cannot be covered in 24 hours by train, then concerned ticket issuing staff of that counter/location should relay the matter with PNR details well in advance to their respective Commercial Control for relaying the same to Divisional commercial control of the boarding station. This will help in checking the genuineness of physical ticket at the boarding station & necessary action can be initiated as per extent rule, if any. A register/record in this regard should be maintained in the format attached at Annexure "A & B" for Commercial Control & PRS location for future scrutiny purpose. A monthly report in format mentioned at Annexure "A" of such incidents from each division must be sent to this office for scrutiny purpose."*

It is therefore advised to instruct all the PRS locations & Commercial Controls over NFR to follow the above guideline. The compliance report of the same may please also be sent to this office.

  
(Rajiv Mahajan)  
SDGM & CVO/NFR

14/6/23  
DESPATCHED  
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Annexure-A

FOR COMMERCIAL CONTROL

SL	BOOKING LOCATION	BOOKING DATE	PNR NO & DATE OF JOURNEY	FROM	TO	COACH & BERTH NO	RELAY TO WHICH COMM/CNL OF BOARDING STATION WITH TIMING	ACTION TAKEN RECEIVED FROM COMM/CNL OF BOARDING STATION, IF ANY (i.e, PHYSICAL TICKET FOUND OR NOT OR OTHER ACTION)

Annexure-B

FOR PRS/ LOCATION

SL	PNR NO & DATE OF JOURNEY	BOOKING LOCATION & DATE OF BOOKING	FROM	TO	COACH & BERTH NO	RELAY TO WHICH COM/CNL WITH TIMING

*Prada WS*  
*14/6*

