

SOUTH EASTERN RAILWAY

Office of the Principal Chief Operations Manager,
11, Garden Reach Road, Kolkata – 43.

No.CC.51/186/Web Portal (COMS).

Dated: 13.07.2023.

The Chief Passenger Transportation Manager,
East Coast Railway, Bhubaneswar.
South Central Railway, Secunderabad.
South Western Railway, Hubli.

Sub : Issue related to late running of 22863 Howrah-SMVB AC Superfast Exp.

Ref : CPGRAM registration No.MORLY/E/2023/0016225 dated 04.07.2023.

Enclosed please find complaint made by Shri Saikat Das, Paschim Medinipur, West Bengal regarding late running / late arrival at destination station by 22863 Howrah-SMVB AC Superfast Express received through above quoted reference which is self explanatory.

You are therefore, requested to look into this matter so that punctuality of 22863 Express can be maintained to avoid such complaint.

Encl : As above.

Handwritten signature and date:
13.7.23

(Kaushik Mukherjee)

Asstt. Transportation Manager (Chg)
for **Chief Passenger Transportation Manager**

14

Details for registration number : MORLY/E/2023/0016225

Name	Saikat Das •
Date of receipt	04/07/2023
Address	East Inda, Sarat pally, Kharagpur Inda Inda
District name	Paschim Medinipur (West Medinipur)
State name	West Bengal
Mobile no	9402777684
Email Id	dsaikat777@gmail.com
Grievance description	<p>Railways, (Railway Board) >> Miscellaneous</p> <p>Railway Board/ Zone/ PSU/ PU/ Office : South Eastern Railway - Headquarters</p> <p>Train number 22863 is a AC superfast train however it has remained a slower train than any other train in this route for quite few years as it never reaches the destination within 1hour of delay because it gets delayed for more than 4 to 5 hoysrs on an average Please coylod you get this addressed within railways to treat this train with atleast some priority if not like a duronto.</p>
Name of organisation(s) where grievance is pending	1. serlyOPERATING
Type of receipt	Takenup