

I/68923/2022

Office of the
Chief Administrative Officer/PTS,
State Entry Road, New Delhi-110055

No: CAO/PTS/128/POS/IR/TTE/2019/Part-1

Dated: 21/12/2022

Principal Chief Commercial Manager (s),
(All Zonal Railways except NFR)

Sub: Review of POS Machines.

- Ref: 1. This office letters of even number dated 23/03/2022, 01/06/2022 & 14/10/2022.
2. Rly.Bd. letter no: 2015/TG-I/10/DT/Pt.II/4 dated 17/03/2022.
3. Utilization Report of PGPRS POS machines for the period from 01/03/2022 to 30/09/2022 (copy enclosed).
4. Utilization Report of PGPRS POS machines for the period from 01/10/2022 to 15/12/2022 (copy enclosed).

Vide Railway Board and this office letters referred (1) & (2) above, Zonal Railways were asked to make a realistic assessment of actual requirement of POS machines and procure/retain only such number of machines which can be put to practical use in order to ensure optimal utilization of the POS machines and reduce avoidable outflow of revenue. At the same time it was also informed that the acceptance of digital payment through UPI is also available in HHT application.

From the latest report of POS utilization furnished by SBI for period 01/10/2022 to 15/12/2022, it is observed that over most of the Railways except SCR (57%), SR (22%), ECoR (14%), utilization of POS devices is only 6% or less (i.e. SWR [6%], CR [5%], ECR [3%], NR [2%], SER [2%], ER[1%], NWR [1%], WR [1%], NCR [0%], SECR [0%], NER [0%] & WCR [0%]), which appears insignificant.

As per information received from SBI, only WR (1341), CR (1328), SCR (364) & SECR (325) have surrendered PGPRS POS machines till Nov-2022.

In view of the above, Zonal Railways are requested to make a realistic assessment of actual requirement of POS machines and take requisite action at the earliest, in order to reduce avoidable outflow of revenue, under advice to this office.

DA/as stated above

Digitally Signed by Sudhir
Kumar Tyagi
Date: 21-12-2022 13:11:54
Reason: Approved
(Sudhir Kumar Tyagi)

Chief Administrative Officer/PTS

Copy for kind information to:

1. ED/C&IS, Railway Board, New Delhi.
2. ED/PM, Railway Board, New Delhi.

Status of PGPRS POS machines as per SBI E-mail dated 16/12/2022

SN	RLY	As on Nov-22	As on Sep-22	Diff. between Sep. & Nov. 22	As on Feb-22	Diff.
1	NR	2184	2184	0	2205	-21
2	NCR	250	250	0	250	0
3	ECR	1959	1959	0	1970	-11
4	SCR	384	748	-364	748	0
5	SECR	357	357	0	682	-325
6	WR	557	1831	-1274	1898	-67
7	NWR	1335	1335	0	1339	-4
8	SER	712	712	0	712	0
9	CR	595	1923	-1328	1923	0
10	ER	1320	1320	0	1320	0
11	SR	395	395	0	395	0
12	WCR	124	124	0	124	0
13	NER	896	896	0	896	0
14	ECoR	160	160	0	160	0
15	SWR	573	555	18	116	439
16	NFR	0	0	0	0	0
TOTAL		11801	14749		14738	

Utilization Period from 01/10/2022 to 15/12/2022

SN	NAME OF ZONE	TIDS INSTALLATION AS ON NOV-22 TTES	IN-ACTIVE TIDS	ACTIVE TIDS	COUNT	VOLUME	ACTIVATION%
1	CENTRAL RAILWAY	595	568	27	100	68,492	5%
2	EAST CENTRAL RAILWAY	1,959	1,898	61	176	2,48,456	3%
3	EAST COAST RAILWAY	160	138	22	56	1,40,331	14%
4	EASTERN RAILWAY	1,320	1,308	12	38	1,87,311	1%
5	NORTH CENTRAL RAILWAY	250	249	1	7	6,710	0%
6	NORTH EASTERN RAILWAY	896	892	4	4	2,796	0%
7	NORTH WESTERN RAILWAY	1,335	1,326	9	30	24,846	1%
8	NORTHERN RAILWAY	2,184	2,147	37	121	4,06,279	2%
9	SOUTH CENTRAL RAILWAY	384	166	218	2,300	18,51,478	57%
10	SOUTH EAST CENTRAL RAILWAY	357	357	-	-	-	0%
11	SOUTH EASTERN RAILWAY	712	701	11	27	56,099	2%
12	SOUTH WESTERN RAILWAY	573	539	34	220	1,03,865	6%
13	SOUTHERN RAILWAY	395	309	86	558	4,70,337	22%
14	WEST CENTRAL RAILWAY	124	124	-	-	-	0%
15	WESTERN RAILWAY	557	552	5	36	37,120	1%
Grand Total		11,801	11,274	527	3,673	36,04,120	4%

2024

Utilization Report of POS Devices Provided to Ticket Checking Staff over Indian Railways for the Period from
01/03/2022 to 30/09/2022

SR NO	NAME OF ZONE	TIDS INSTALLATION AS ON SEP-22 TTES	IN-ACTIVE TIDS	ACTIVE TIDS	COUNT	VOLUME	ACTIVATION%
1	CENTRAL RAILWAY	1,923	1,845	78	206	1,89,801	4%
2	EAST CENTRAL RAILWAY	1,959	1,892	67	174	2,75,333	3%
3	EAST COAST RAILWAY	160	115	45	69	81,387	28%
4	EASTERN RAILWAY	1,320	1,299	21	37	1,36,969	2%
5	NORTH CENTRAL RAILWAY	250	248	2	4	9,686	1%
6	NORTH EASTERN RAILWAY	896	893	3	4	1,603	0%
7	NORTH WESTERN RAILWAY	1,335	1,316	19	41	27,497	1%
8	NORTHERN RAILWAY	2,184	2,153	31	103	2,27,067	1%
9	SOUTH CENTRAL RAILWAY	748	329	419	3,703	32,00,734	56%
10	SOUTH EAST CENTRAL RAILWAY	357	355	2	2	2	1%
11	SOUTH EASTERN RAILWAY	712	683	29	40	19,685	4%
12	SOUTH WESTERN RAILWAY	555	529	26	153	67,645	5%
13	SOUTHERN RAILWAY	395	306	89	538	3,68,197	23%
14	WEST CENTRAL RAILWAY	124	124	-	-	-	0%
15	WESTERN RAILWAY	1,831	1,819	12	167	50,920	1%
Grand Total		14,749	13,906	843	5,241	46,56,526	6%