

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)

No 97.TC-III/106

New Delhi, dated 30-5-1997.

The General Manager (Claims)
All Zonal Railways

Sub.- Prevention of claims.

Cases have repeatedly been reported to the Ministry of Railways about a large number of perishable and non-perishable consignments are being over-carried beyond their booked destination.

The reason for this are generally indiscriminate and haphazard loading, utilising full S.L.Rs capacity with bulky packages leaving no space near doors causing hindrance/obstacle in opening the door of SLRs at the time of unloading or insufficient about at unloading station resulting inability of the station enroute to unloading them correctly.

Member Traffic desires that your Railway may gear up the parcel handling machinery ensuring that the parcels are loading in a geographical manner and at least 6" space near flap doors of SLRs are left which will facilitate in unloading/ loading within the schedule stoppage of train time and avoiding over-carriage. Simultaneously parcel unloading point should also be alert and to ensure that all the packages belonging to their stations must be unloaded/loaded within schedule stoppage of train. Suitable instruction may be issued to staff concerned and constant watch should be kept in this regard. Cases of disregard of these instruction should be dealt severely.

Please acknowledge the receipt of this letter.

(H.C.Punia)
Executive Director (P.G.)
Railway Board