



**SOUTH CENTRAL RAILWAY**

**Office of the Chief Commercial Manager (Passenger Marketing)**

1st Floor, Reservation Complex, Secunderabad – 500 025. FAX: 88486(Rly.) & 040-23446826 (BSNL)

No. C/CR/Console/2021

Dt. 05/08/2021

Sr.DCMs/SC, HYB, BZA, GTL, GNT & NED

- Sub: Online PRS Disaster Recovery (DR) drill and Trial Mock DR Drill for UTS Application of SCR at DR-Site, Secunderabad on 08/08/2021.
- Ref: (1) e-mail received from CRIS/Chennai, dt. 02/08/2021 regarding online PRS DR drill on 08/08/2021.
- (2) e-mail received from CRIS/SC, dt. 02/08/2021 regarding Trial Mock DR Drill for UTS Application of SCR in DR-Site Secunderabad on 08/08/2021.

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Copies of the references received from CRIS as quoted above are enclosed.

During the Disaster Recovery drill of CRIS, all PRS services offered at Chennai DC site will be switched over to Secunderabad DR site and all PRS services will be offered from the Secunderabad DR site on 08/08/2021.

Regarding the DR drill of UTS application, all the UTS Dumb terminals, Thin clients, ATVM/CoTVM, SMC and Mobile Application of S.C.Railway will be shifted to DR-Site at Secunderabad on 08/08/2021.


In this connection, all the Stations/staff concerned may be advised about this exercise and the repercussions there of. Also, all the charting locations may be advised to prepare charting of trains scheduled between 23:45 hrs of 07/08/2021 to 08:00 hrs of 08/08/2021 and also between 23:45 hrs of 08/08/2021 to 08:00 hrs of 09/08/2021 in advance.

Operators of UTS dumb terminals have to use the below mentioned credentials to log into DR server during the period of scheduled DR activity of UTS application i.e. from 00:00 hrs to 23:59 hrs of 08/08/2021.

Zone	Login User ID & Password	IP Address
SCR	drusrscr	10.224.65.85

The users of Current booking/Extended counters/Enquiry/POETs/Charting should log in to the DR system as per the credentials/process detailed by CRIS vide reference (1) cited above.

Encl: As above

  
CCM/PM/SC 5/8/2021

Copy submitted to: PCCM/SC and CCM(PS) for information pls.

Copy to : Dy.CSTE/PRS, ADEE/PRS & M/s. CMS Ltd. For information & necessary action.

No. CRIS/MAS/PRS/2

02-Aug-2021

CCM/PM/SR  
CCM/PM/SWR  
CCM/PM/SCR

Sub: Online PRS DR Drill on 08/08/2021

With reference to Southern Railway letter number C.625/PRS/Modernisation dated 28/07/2021, it is arranged to conduct full day online DR Drill for PRS services offered at Chennai site on 8<sup>th</sup> August 2021 using Secondary DR Links. All PRS services offered at Chennai DC Site will be switched over to Secunderabad DR Site and all PRS services will be offered from the Secunderabad DR Site on 08/08/2021. Timings of DR Drill are given below.

07/08/2021 23:45 to 01:10	Switching PRS Services from Chennai DC site to Secunderabad DR Site. PRS Booking, Charting, Enquiry, Coaching Refund Services will not be available.
08/08/2021 01:10 to 02:00	CONSHUT & CONBOOT at Secunderabad DR Site. PRS Booking, Charting, Enquiry and Coaching Refund Services will not be available.
08/08/2021 02:00 to 23:45	Chennai Site PRS services like Booking, Charting, Enquiry and Coaching Refund Services will be available from Secunderabad DR Site
08/08/2021 23:45 to 01:10	Switching PRS Services from Secunderabad DR site to Chennai DC Site. PRS Booking, Charting, Enquiry, Coaching Refund Services will not be available.
09/08/2021 01:10 to 02:00	CONSHUT & CONBOOT at Chennai DC Site. PRS Booking, Charting, Enquiry and Coaching Refund Services will not be available.
09/08/2021 02:00 onwards	All PRS services like Booking, Charting, Enquiry and Coaching Refund Services will be available from Chennai Site.

It is requested that all charting locations may be informed to prepare charts of trains scheduled between 23:45 hours of 07/08/2021 to 08:00 hours of 08/08/2021 and also between 23:45 hours of 08/08/2021 to 08:00 hours of 09/08/2021 in advance.

Terminal server Maintenance agency are to be instructed to provide the working Terminal Server IP address and to verify DR Node IP address and hosts are configured in Terminal servers to enable the operators to login to DR nodes.

Thin client locations are requested to verify whether thin clients have provision to choosing DRFE1/DRFE2/MDRBE1/DDRBE1.

Database staffs are to be deputed to coordinate with locations in drill and to do testing pre and post drill.

Instructions to be given to the operators participating during drill are enclosed.

  
Tej Partap Singh  
Regional General Manager

Encl: Operator Instructions.

Copy: Director/Passenger Services/CRIS/NDLS & GM/PRS/CRIS/NDLS for Kind Information  
PCCM/SR ,PCCM/SWR, PCCM/SC for kind Information.  
RGM/SC for kind information and necessary action. Activity Steps Enclosed in Annexure -A.  
RGM/BMB,RGM/NDLS, RGM/KOL,CPE/CN for kind Information and necessary action please

**Detailed operator Instructions****On 07/08/2021**

23:30: - Charting for trains departing till 08:00 hours of 8<sup>th</sup> August 2021 are to be completed. Current booking Charts for the trains leaving till 03:00 hours of 8<sup>th</sup> August 2021 are to be completed.

23: 45:- CON JUST SHUT at ChennaiDC Site

**On 08/08/2021**

01:10:- CONSHUT & CONBOOT at DR Site

02:00:- Current booking/Extended counters/Enquiry/POET users will login to DR system using following instructions.

I) Booking operators will login to DR system with following command

a) In Dumb Terminal

At Local > Connect DRFE1 or Connect 10.224.66.20  
Username :RESVN using existing password

Or At Local > Connect DRFE2 or Connect 10.224.66.21  
Username RESVN using existing password

b) In Thin Client

User has to choose DRFE1/DRFE2 node instead of MASFE1/MASFE2 node.

II) All charting users will login to DR system with following command

a) In Dumb Terminal

At Local > Connect MDRBE1 or Connect 10.224.66.19  
Username AUTOCHART using existing password

b) In Thin Client

User has to choose MDRBE1 node instead of MASBE1 node.

III) All refund users will login to DR system with following command

In Dumb Terminal

At Local > Connect DDRBE1 or Connect 10.224.66.18  
Username Refund  
Password (passwd)

23:45 Charting for trains departing till 08:00 hours of 9<sup>th</sup> August 2021 are to be completed.  
Current booking Charts for the trains leaving till 03:00 hours of 9<sup>th</sup> August 2021 are to be Completed.

23:45 CON JUST SHUT at DR Site

**On 09/08/2021**

01:10:- CONSHUT & CONBOOT at Chennai DC Site

02:00 Operators can login to Chennai servers and do the transactions normally.


**UTS trial mock drill on 08-08-2021**

1 message

**nayagam@cris.org.in** <nayagam@cris.org.in>

To: ccmpmscr &lt;ccmpmscr@gmail.com&gt;

Mon, Aug 2, 2021 at 8:03 PM

Cc: kumar.Anshuman@cris.org.in, ravi.padi@cris.org.in, "ravipadi1973@gmail.com" &lt;ravipadi1973@gmail.com&gt;, tejpartap2021@gmail.com, pankaj@cris.org.in, nitingoyal@cris.org.in

Chief Commercial Manager/PM

Date: 02-08-2021

South Central Railway

Secunderabad

Sub: Trial Mock DR Drill for UTS Application of SCR in DR-Site Secunderabad

Ref: No.CRIS/MAS/UTS/34/1-A Dated: 02-08-2021

DR Drill before relocating the Servers (copy attached)

This is with reference to the above mentioned subject,

It is proposed to conduct a trial mock drill for UTS Application in DR Site before relocating the UTS Servers to 2nd Floor in Chennai DC.

The scheduled DR activity is on **08-08-2021** (intervening night of 7<sup>th</sup> and 8<sup>th</sup> August-2021) **from 00:00 to 23:59hrs,**

During this DR activity all the Dumb terminals, Thinclients, ATVM/CoTVM, SMC and Mobile Application of S.C. Railway will be shifted to DR-Site at Secunderabad,

Please advise all concerned including the Terminal server maintenance vendor and JTBS Operator to use the below mentioned credentials to login to DR-Server,

Zone	Login User-id & Password	IP-Address
SCR	drusrscr	10.224.65.85

This is for your kind information and necessary action

With regards

G.P.Nayagam

PPE/UTS/Secunderabad

# रेलवे सूचना प्रणाली केन्द्र

(An Organisation of the Ministry of Railways, Govt. of India)

## CENTRE FOR RAILWAY INFORMATION SYSTEMS

(An Organisation of the Ministry of Railways, Govt. of India)

No. CRIS/MAS/UTS/34/1-A

Date: 02.08.2021

CCM/PM/SR  
CCM/PM/SWR

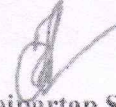
Sub: DR Drill before relocating the server - reg.

It is proposed to conduct a trial mock drill on 8<sup>th</sup> August 2021 in DR site before relocating the UTS servers to 2<sup>nd</sup> floor. In view of this, DR is planned for UTS Dumb Terminal, Thin Client, ATVM and Mobile Applications for SR, SWR and SCR Zones. This activity will start at 00:01 hours and it will be completed by 23:59 hours on **08.08.2021**.

JTBS will be enabled after 01:00hrs at DR Site. Please advice all concern including the terminal server maintenance vendor and JTBS operator to connect following ip

Zone	USER	IP
SR	drusrsr	10.224.65.83
SWR	drusrswr	10.224.65.84

The detailed action plan is attached in Annexure A.

  
Tejpartap Singh  
RGM/CRIS/Chennai

Copy to:  
DPS/CRIS – for kind information  
GM/UTS/CRIS  
GM/IS/CRIS  
GM/CRIS/SC - for enabling DR.

निम्नोक्त नाम परिवर्तित बाण भूख मार्केट कॉम्प्लेक्स, फ्लोर - 04/003

UTS Ex. Western Wing, Market Complex, UTS/CRIS - 400 003

दली चौक - Telangana - 91-44-2533-0893/2534-3136

मुख्य कार्यालय - चाणक्यपुरी, नई दिल्ली - 110 021

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दूरभाष - Telephone - 3110 4525, 24110 6713, फैक्स - Fax - 91-11-2687 7843