



Office of the Principal Chief Commercial Manager
South Central Railway, Ministry of Railways, Government of India,
Rail Nilayam, Secunderabad-500 025 (Telangana)
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Sr.DCMs/ SC, HYB, BZA, GTL, GNT & NED

Sub: Daily monitoring on working with HHTs -Reg

There is an increased emphasis on working with HHTs and it is being monitored at all levels, including Railway Board. During the day to day monitoring on working with HHTs, it is found that in few trains being worked with HHTs, there are Zero checked passengers. The following reasons have been provided by Divisions for such trains:

1. Staff provided with HHTs are not using the HHT devices while manning and are checking manually. In few instances, it was mentioned that staff are not using HHTs intentionally.
2. Staff are logging off duty without syncing the data to HHT/PRS servers. Few instances were noticed wherein staff have synced the data after completion of their duties, when identified by Headquarters.
3. In few instances, it was reported that ticket checking staff have not been provided adequate training. Further, Railway Board is reviewing the details of Berths being transferred to PRS, which is one of the main utility of HHTs, for optimizing the Bookings of vacant Berths. The Intra-Zonal Trains and Trains manned 'end to end' by SCR Staff on 04.09.2022 were analyzed by this office to assess the extent of vacant Berths being transferred to PRS vis-a-vis Passengers not turned up. It was noticed that **Passengers Not Turned-up were 2306 and berths released to PRS was only 527 i.e. only 22.8 percent which is very less.** The list of Intra-Zonal trains is enclosed for perusal. Further, it is to mention that in Inter-Zonal trains which are being manned with HHTs, the transfer of vacant Berths to PRS is also less.

In view of the above, Divisions are advised to ensure the following:

1. Monitoring working with HHTs and functioning of Lobbies on day to day basis using the Link/URL shared { https://hht.indianrail.gov.in/Report_ModuleNew/ }. Divisions can monitor Train wise/Coach wise working including timings when data of individual Berths has been synced.
2. All the Ticket Checking Staff are properly trained and are conversant for working with HHTs.
3. Transferring of vacant berths to PRS server is one of the important function of HHTs for further utilization of vacant berths from next remote

location. All Ticket Checking staff to be instructed that while working with HHTs, vacant berths for all Inter Zonal and Intra Zonal Trains have to be released promptly to PRS, after clearing RAC. Staff should be aware that unless {↩} Release to PRS button is pressed, data of vacant berths will not be transferred to PRS server for enabling current booking.

4. All the Ticket Checking Staff provided with HHTs are manning the coaches using HHTs and coaches/berths checked are reflecting in HHTs, duly syncing the Data.

This has approval of CCM/PS

(S.Ramesh Babu)

Dy.CCM/G