

✓ CAO/PTS
NDLS

GM/IT
CRIS, NDLS

Sub. : - Provision and modification in HHT monitoring system and WECRS.

For modernisation of ticket checking system, HHTs have been distributed to all amenity staff of ticket checking and working with HHT has been started in all the trains of WCR. The following modification/provisions are required in HHT monitoring system and WECRS for smooth functioning of coaching refund:-

1. Detail report of train wise, division wise manning of coaches should be available for last 6 months.
2. Manning position of coach should be reflected in WECRS portal (case processing window) automatically just like NTES position provided by the CRIS in WECRS for verification of refund cases.
3. Provision of feeding in HHT devise regarding coach failure/AC failure should be available and report of the same.