



दक्षिण मध्य रेलवे // SOUTH CENTRAL RAILWAY
विजयवाडा मंडल // VIJAYAWADA DIVISION
मं.रे.प्र.का कार्यालय, वाणिज्य विभाग, विजयवाडा

Office of the Divisional Railway Manager, Commercial, Vijayawada

सं No. B/C. 212/HHT's

दिनांक/Date: 20/09/2022.

CTI/COR, CTI/SL & CTI/G/BZA.

Sub:- Daily monitoring on working with HHTs - Reg

Ref:- Dy.CCM(G)/SC Lr.No. C.568/G.II/HHTS/TTES/2019 dtd 13.09.22.

With reference to the letter cited above in reference , it is observed that there is an increased emphasis on working with HHTs and it is being monitored at all levels , including Railway Board . During day to day monitoring on working with HHTs it is found that in few trains there are Zero checked passengers.

It is noticed that staff provided with HHTs are not using HHT devices while manning and are checking manually, in few instances it was mentioned that staff are not using HHTs intentionally . Staff are logging off duty without syncing the data to HHT/PRS servers. Few instances were noticed wherein staff have synced the data after completion of their duties, when identified by head quarters .

The intra - zonal trains and trains manned 'end to end' by SCR staff on 04.09.2022 were analyzed by this office to assess the extent of vacant berths being transferred to PRS vis-à-vis passengers not turned up. It was noticed that passengers not turned up were 2306 and berths released to PRS was only 527i.e., only 22.8 % . the list of intra zonal trains is enclosed for perusal. Further , it is to mention that in inter - zonal trains which are being manned with HHTs, the transfer of vacant berth to PRS is also less .

In view of the above it is here by advised to ensure the following.

- All the Ticket checking staff are properly trained and are conversant for working with HHTs.
- Transferring of vacant berth to PRS server is one of the important functions of HHTs for further utilization of vacant berths from next remote location. All ticket checking staff to be instructed that while working with HHTs, vacant berths for all Inter zonal and intra Zonal trains have to be released promptly to PRS, after clearing RAC. Staff should be aware that unless Release to PRS button is pressed, data of vacant berths will not be transferred to PRS server for enabling current booking.
- All the ticket checking staff provided with HHTs are manning the coaches using HHTs and coaches/ berths checked are reflecting in HHTs duly syncing the data .

Therefore it is here by instructed that the ticket checking staff provided with HHTs should follow the above instructions without fail .

ACM/II/BZA

For Sr.DCM/BZA

Encl: A/a