

I/72789/2023

Office of the  
Chief Administrative Officer/PTS  
State Entry Road, New Delhi-110055  
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No: CAO/PTS/126/PHHT/Impl./2019

Dated: 30/01/2023

General Manager/PMS,  
Centre for Railway Information Systems,  
Chanakyapuri, New Delhi.

**Sub: Irregularity in Booking of Berth through HHTs.**

A case of double booking of a berth in train No. 19019 dated 17/01/2023 has been reported. As per on-duty ticket checking staff, in train No. 19019 dated 17/01/2023, in coach B-4, Berth No. 16 was a NT berth against PNR-8661888114, ex BDTs to NZM. Thereafter, vide EFT 0IR259402, TTE allotted the same through HHT Ex. ST to NZM. After reaching train at RTM, TTE found that there is another booking on the same berth i.e. B-4-16 ex RTM to KOTA against PNR-8461900148. Thus, the single berth was booked for two passengers at a time, which is a serious issue. Screen shot is enclosed.

CRIS is requested to examine the matter immediately and take appropriate action, under advice to this office, so that such type of anomaly may not occur in future.

Encls: as above.

Digitally Signed by Sudhir  
Kumar Tyagi  
Date: 30-01-2023 15:18:48

(Sudhir Kumar Tyagi)

Chief Administrative Officer/PTS

Copy to GM/PRS/CRIS for information and necessary action please.

Copy for kind information to:

1. ED/PM, Railway Board, New Delhi.
2. ED/C&IS, Railway Board, New Delhi.

Train No: 19019 Dt. 17/01/2023

B-4  
16

← [ ALL 1157 ] B4

Boardi... BDTS, BVL... Deboar... BOD, RNH, ...

ALL NC TU NT CAN CURR RAC

55 79 74 79 29 28 73 71 8 81 87  
B3 B4 B5 SI AT AZ B1 B2 HI S2 S3

M55- E- ~ TQ-

15	RAJDEEP SINGH C M27- E- ~	8561863100 0-	BDTS- KOTA - TQ-
16	MOHD RAFE M73- E- ~	8661888114 0-	BDTS- NZM - TQ-
16	AJIT SINGH M42- - -	01R239402 0-	ST- NZM -NPL --
16	SACHIN YADAV M15- E- #	8461900148 0	ETM KOTA GN-
17	PRASAD .ADLINGE M32- E- ~	8761869989 0-	BDTS- BTE TQ-

Save