



Office of the Principal Chief Commercial Manager  
South Central Railway, Ministry of Railways, Government of India,  
Rail Nilayam, Secunderabad -500025 (Telangana).

No. C.611/G.III/ WR/Vol.VII

Dated 09/09/2020.

**Sr.DCMs/SC, BZA, HYB, GTL, GNT & NED**

Sub:- Implementation of upgradation of cloak rooms facilities and waiting rooms on Renovate, Operate, Maintain & Transfer (ROMT) model of Public Private Partnership (PPP) mode.

Ref: - Railway Board's letter No. 2019/Infra/12/21 dated 28/08/2020.

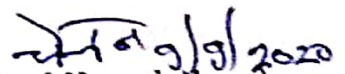
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Please find enclosed herewith a copy of Railway Board's letter No. 2019/Infra/12/21 dated 28/08/2020 regarding upgradation of cloak rooms facilities and **waiting rooms** on Renovate, Operate, Maintain & Transfer (ROMT) model of Public Private Partnership (PPP) mode, which is self explanatory.

Further, Railway Board has mentioned that the upgradation and operation of Cloak Room facilities and waiting room facilities at stations on "Renovate, Operate, Maintain and Transfer (ROMT)" model of Public Private Partnership (PPP) mode, was implemented over Delhi Division/Northern Railway as a "Pilot Project" with the approval of Railway Board. The assessment report and feedback received from DRM/Delhi in this regard reveals that both these pilot projects have been highly successful and resulted in accrual of huge earnings to Railway besides major savings on account of cost of departmental staff manning them earlier. Accordingly, it has been decided by Railway Board (CRB, MT, FC) to implement the same model on major stations of all Zonal Railways.

In this regard, divisions are requested to implement the above models for upper class waiting rooms and cloak rooms on stations of NSG1, 2 & 3 categories and advise to this office early.

Encl: As above.

  
(CH. Lakshmi Narasimham)  
SCM/Catg

for Principal Chief Commercial Manager

7411  
GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS  
(RAILWAY BOARD)

No.2019/Infra/12/21

New Delhi, Dt.28.08.2020

The all General Managers,  
Indian Railways

Sub:- Implementation of upgradation of cloak rooms facilities and waiting rooms on Renovate, Operate, Maintain & Transfer (ROMT) model of Public Private Partnership (PPP) mode.

Upgradation and operation of Cloak Room facilities and waiting room facilities at stations on "Renovate, Operate, Maintain and Transfer (ROMT)" model of Public Private Partnership (PPP) mode, was implemented over Delhi Division/Northern Railway as a "Pilot Project" with the approval of Railway Board. The assessment report and feedback received from DRM/Delhi in this regard reveals that both these pilot projects have been highly successful and resulted in accrual of huge earnings to Railway besides major savings on account of cost of departmental staff manning them earlier. Accordingly, it has been decided by Railway Board (CRB, MT, FC) to implement the same model on major stations of all Zonal Railways.

2. Initially, above models may be implemented for upper class waiting rooms and cloak rooms on stations of NSG-1, 2 & 3 categories. Bid documents and instructions followed by Delhi Division for the implementation of above projects, are attached herewith for your guidance, which can be suitably modified/customised by DRMs in terms of the Board's letter No.2018/Infra/12/40 dated 10.12.2018. In case of waiting rooms outsourcing, the food stall is permitted inside the waiting room only. The reserve price may be fixed as per Board's policy No.2018/Transf.Cell/Traffic/Policy dt.07.06.2018.

Enc: As above.

द.म. रेलवे/S.C. Railway रेलवे बोर्ड डाक RAILWAY BOARD DAK
दिनांक: 02 SEP 2020 Date:
महा प्रबंधक कार्यालय Office of the General Manager

(Sajeesh Kumar N.)  
Director/Infra/1, Railway Board  
New Delhi