

भारतसरकार / Government of India
रेलमंत्रालय / Ministry of Railways
(रेलवेबोर्ड / Railway Board)

No. RB/Health/HMIS/2022/06

Dated 09-11-2022

All PCMDs/CMOs/CMSs

Sub:HMIS Webinar for Patients or Railway Medical Beneficiaries

Most of the 705 Railway Hospitals have started using HMIS (Hospital Management Information System). In this endeavour, Patients or Railway Medical Beneficiaries are the important stakeholders. Creating awareness and educating patients is an essential activity for the successful adoption of HMIS. Therefore it is decided to organise a webinar to educate Railway Medical Beneficiaries on 10-11-2022 from 15.00 hrs to 17.00 hrs. **Webex/YouTube/Facebook Link** for the webinar will be shared separately. RailTel is requested to organise the training session in Hindi and English for wider reach.

During this session following aspects will be covered:

- Basic understanding of HMIS and its uses for Railway Medical Beneficiaries.
- How to use HMIS Mobile App to avail various health services in Railway Hospitals:
 - To cover Patient Journey in Hospitals through various modules such as Registration, OPD, Pharmacy, Lab, IPD, Service Area,
 - How to do Self-Registration from Mobile App?
 - How to use Queue Management System in Mobile App for easy access to OPD Doctors and for easy collection of medicines in the Pharmacy?
 - How to use HMIS App for accessing Medical Records (Prescriptions, Lab Reports, IPD Records, Referral Letters, Local Purchase Medicines Status etc)?
- What is Ayushman Bharat Digital Mission (ABDM) and how it is useful to Patients:
 - How to create ABHA (Ayushman Bharat Health Account) IDs for Patients?
 - How to link Records to ABHA and view Linked Records in ABDM PHR App.
- **Release of New Version of Mobile App & HMIS videos & Brochures by DG/RHS.**

PCMDs/CMOs& CMSs are advised to inform all concerned to attend the webinar. Please take help from PRO organisation at local level in the units for spreading message to all Employees, Pensioners & their family members, Luggage Porters, Quasi/Union Employees etc.

This issues with the approval of DG/RHS. This may be treated as MOST IMPORTANT.


(Dr. K. SRIDHAR)
ED/Health
Railway Board

CC: CMD/RailTel for info and n/a pl.
All AGMs of Zonal Railways for info.& to advise CPROs to give wider publicity.