## दक्षिण रेलवे/SOUTHERN RAILWAY

प्रधान कार्यालय /Headquarters Office, वाणिज्य शाखा /Commercial Branch, (टिकट जाँच/ Ticket Checking), चेन्नै/ Chennai - 3.

सं.No./सी.C.568/IV/59/Vol.21 (287259)

दि /Date 22.09.2023.

वरिमवाप्र/Sr.DCMs/चेन्नै/MAS,तिरुवनंतपुरम/TVC,पालक्काड/PGT, मदुरै/MDU,तिरुच्चिराप्पल्ली/TPJ, सेलम/SA

विषय/Sub: Downtime required on 26.09.2023 between 01:00 hrs to 03:00 hrs for TTE lobby application for deployment of Application on new DB Infra.

संदर्ब/Ref: CAO/PTS letter No. CAO/PTS/138/PTLN/2021 dated:22.09.2023

Vide above referred letter, CAO/PTS has intimated that in order to improve reliability of TTE lobby application, migration of application Database from Old to existing infrastructure of FOIS ExaData Machine has been planned between 01:00 hrs to 03:00 hrs on 26.09.2023.

During this period, the TTE lobby application will not be available for Duty/Coach assignment, Sign ON/OFF, EFT feeding etc. and HHT application will also not able to login by TTEs.

Hence, all Ticket Checking/PRS centers may be alerted regarding the downtime. As a precaution, manual charts may be printed and given to BIC of train leaving from 18:00 hrs of 25.09.2023 till 08:00 hrs of 26.09.2023.

This has the approval of CCM/PS & Catg.

(बी. वेंकटसुब्रमण्यन / B. VENKATASUBRAMANIAN)
उ. मु. वा. प्र- या से /Dy.CCM/PS
कृते प्र. मृ.वा.प्र. / for PCCM