



भारत सरकार / Government of India
रेल मंत्रालय / Ministry of Railways
दक्षिण मध्य रेलवे / South Central Railway

मं.रे.प्र का कार्यालय,
Office of the DRM
विजयवाड़ा मंडल /
Vijayawada Division
वाणिज्य विभाग,
Commercial Branch
विजयवाड़ा, Vijayawada.
आन्ध्र प्रदेश, Andhra Pradesh

B/C.19/Staff/Misc.

Dt. 26-09-2022

All Incharge CBSRs,
Vijayawada Division.


Sub: Duty Roster of Incharge CBSRs – Reg

With the outbreak of Covid-19 Pandemic, the Passenger segment over Indian Railways was affected a lot. After the decrease in Covid-19 situation, the Passenger segment is surging up slowly. Further with the implementation of digitalization, there is emphasis on other means of ticketing viz., ATVMs & UTS App and cashless payments in ticketing.

The Incharge CBSRs have to take initiative in increasing the Window Sales as well as the Digital initiatives. The implementation of Cash pick up by SBI staff over Vijayawada Division has considerably decreased the workload of the CBSRs. It is also noticed during inspections that the incharge CBSRs are sparing staff for assisting them in daily working.

In view of the above, incharge CBSRs are hereby instructed not to spare any staff for the purpose of assisting them in daily works. Further, the incharge CBSRs should also issue tickets atleast for a period of 4 hours daily during peak hours in addition to their Supervisory duties excluding those Supervisors additionally performing Parcel booking or Goods booking. Non compliance of the above instructions will be viewed seriously.

CCIs to ensure above guidelines and non compliance of the above instructions should be reported to this office for further action.


(V. Rambabu)
Sr.DCM/BZA
26/9/22