

I/96221/2023



Office of Chief Administrative Officer/ PTS
State Entry Road, IRCA Building,
New Delhi 110055



संख्या-No: CAO/ PTS/ 138/ PTLB/ 2021

दिनांक: Dated: 22 September 2023

Chief Commercial Manager/PS (s):

Central Railway, Mumbai
East Central Railway, Hajipur
East Coast Railway, Bhubaneswar
Eastern Railway, Kolkata
North Central Railway, Prayagraj
North Eastern Railway, Gorakhpur
North Western Railway, Jaipur
N. F. Railway, Malegaon (GHY)

Northern Railway, New Delhi
South Central Railway, Secunderabad
South East Railway, Kolkata
South East Central Railway, Bilaspur
South Western Railway, Hubballi
Southern Railway, Chennai
West Central Railway, Jabalpur
Western Railway, Mumbai

Subject: Downtime required on 26.09.2023 between 01:00 hrs to 03:00 hrs for TTE lobby application for deployment of Application on new DB Infra.

Reference: GM/ PMS/ CRIS letter No.2022/ CRIS/ NDLS-HQ/ PMS/ INFRA-IT/ CTTL/ TTE Lobby/ 0309/ PT-1 dated 21.09.2023

CRIS, vide letter referred above, has intimated that in order to improve the reliability of TTE lobby application and also to augment the capacity to cater to PAN India implementation of TTE lobby allocation, migration of application Database from Old to existing infrastructure of FOIS ExaData Machine has been planned, which is having latest system configuration.

To implement the above on production environment, 02 (Two) hours downtime is required by CRIS for shifting and application customization, **which is planned on 26.09.2023 between 01:00 hrs to 03:00 hrs. During this period, the TTE Lobby application will not be available for Duty/Coach assignment, Sign ON/Off, EFT feeding etc. and HHT application will also not able to login by TTEs.** The copy of CRIS letter is enclosed.

In view of the above, Zonal Railways are requested to kindly advise to all concerned **so that during above mentioned downtime period, manual train charting and Duty/Coach assignment, Sign ON/Off may be done well before for smooth ticket checking activity.**

Encl: AA.

Digitally Signed by (Ashish Roy)
Dy. Chief Commercial Manager/PTS
Ashish Roy

Date: 22-09-2023 15:13:29

Reason: Approved

Copy to:

1. GM/PMS/CRIS, Chanakyapuri, New Delhi.
2. ED(PM), Railway Board, New Delhi.
3. ED(C&IS), Railway Board, New Delhi .

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R.P.D. 22/09/23

रेलवे सूचना प्रणाली केन्द्र

(रेल मंत्रालय भारत सरकार का संगठन)

CRIS

CENTRE FOR RAILWAY INFORMATION SYSTEMS

(An Organisation of the Ministry of Railways, Govt. of India)

No. 2022/CRIS/NDLS-HQ/PMS/INFRA-IT/CTTL/TTE Lobby/0309/PT-1

Date-21.09.2023

Chief Administrative Officer/PTS
Northern Railways
IRCA Building, State Entry Road
New Delhi

*H. advise
all conc. L
21/9*

Sub: Downtime required on 26.09.2023 between 01:00 hrs to 03:00 hrs for TTE Lobby application for deployment of Application on new DB Infra

Ref : Railway Board sanction letter no 2021/C&IS/Project/TTE lobby Proliferation/14 dated 24-08-2022

With reference to above subject, it is stated that the TTE Lobby application was implemented in 2018-19 at 199 locations of Indian Railways. The application is presently deployed on infrastructure which is very old and the codal life of the infra has already expired

In order to improve the reliability of TTE lobby application and also to augment the capacity to cater to PAN India implementation of TTE lobby application, migration of application Database of TTE lobby application from old infrastructure to existing infrastructure of FOIS ExaData Machine has been planned which is having latest system configuration

To implement on production environment, 2 hour downtime is required for shifting of application data from old infra to existing FOIS ExaData Machine and application customization which is planned on 26.09.2023 between 1:00 hrs to 3:00 hrs (keeping in view of the minimum activity over the application during the period). During this period, the TTE Lobby application will not be available for Duty/Coach assignment, Sign ON/OFF, EFT feeding etc. and HHT application will also not able to login by TTEs.

[In view of above required downtime, zonal Railway may be advised to plan the manual train charting on 26.09.2023 between 01:00 hrs to 03:00 hrs and Duty/coach assignment and Duty sign ON/OFF may be done well before for smooth ticket checking activity]

*Let it be all zones
inform all
zones.
c.m/l/s*

21/9/23

21/9/23
(Samir Shankar)
General Manager/PMS

Copy to
Executive Director/PM, Railway Board, Ministry of Railways, New Delhi for kind information

चानक्यपुरी, नवी दिल्ली-110021

CHANAKYAPURI, NEW DELHI-110021

दूरभाष/TELEPHONE : 24194525, 24106717 फैक्स/FAX 01-11-26877893