





भारत सरकार रेल गंत्रालय विक्षण मध्य रेलवे विजयवडा गंडल Government of India Ministry of Railways South Central Railway Vijayawada Division

Station Director/office Vijayawada Ph No.0866-2768112

No. SD/BZA /MISC/2022

Dated:23.09.2022

ALL STATION SUPERVISORS/BZA.

The Navratri festival is commencing from 25.09.2022 to 06.10.2022. on eve of Dussehra the passenger rush will be increased. Hence the following measures are to be taken by respective Sr.supervisors to tackle crowd management

SS/NG/BZA

- Deploying additional SM throughout period to watch crowd, PFs, announcement etc,.
- Express trains with heavy crowd like 17240,17257 to be received on PF No 1 to avoid FOBs. Explore possibilities.
- Sensitizing RRI to give PFs for trains especially that carry devotees like 17258, 17243 exp. etc,.
- · Watch daily crowd situation.

1. IPF/BZA.

- Manning of Entries, exits.
- Free vehicular Movement.
- Deploying Manpower at booking office, reservation office.
- Crowd management measures.
- Pathways shall be free from obstructions.
- Watch passengers who are sleeping and dealing them sensitively for free passage.

3.CBSR/BZA

- Daily monitoring of rush at counters at peak time.
- Operating of additional windows appraising higher ups, if windows required.
 - Sensitizing announcement staff.
- 4. CTI/STATION.
 - Manning of Gates
 - Not congesting gates with Squads for writing EFTs.
 - Periodical monitoring of crowd.
 - 5. CTI/G/BZA

Not obstructing IN and OUT gates with squad people as crowd will be more.

Monitoring of Crowd Management activities, ensuring from 6. CCI/Section/BZA Commercial Sr. Supervisors.

7. SSE/Water works/BZA

Round the clock watering to be available for coach watering. Waiting Halls, Retiring Rooms, Platform Taps.

- 8. SSE/TELE/BZA
- Functioning of Audio system, Display systems.
 - Colour TV Displays...
- SSE/Electrical/(M)BZA.

Ensuring Proper lighting and Fans working.

10. SSE/M&P/BZA.

Ensuring proper working of Lifts and Escalators at all platforms.

11.SSE/IOW/BZA

- Ensure free flow drains, water taps shall be free from chocking and ensure no blocking of drains.
- PFs shall be free from debris

12. Child helpline/BZA

Watch out movement of children found alone.

STATION DIRECTOR

STAVUAYAWADAH ह.म.रेलये, विकासकारी.

ACAWAYACIV , VISHINADA