



SOUTH CENTRAL RAILWAY  
Office of the Principal Chief Commercial Manager  
First Floor, Rail Nilayam, Secunderabad-500025, Telangana State.

Lr.No.C.210/G-1/Halt Correspondence/2022

Date: 01.09.2022.

**Sr. DCM/SC, HYB, BZA, GTL, GNT & NED**

**Sub:** Clarification regarding refund on unused tickets purchased by Halt Contractors Pre-Covid-Reg.

**Ref:** Railway Board Lr.No 2022/TC-II/Refund/Halt tickets (3400578)  
Dt.30.08.22.

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Please find enclosed Railway Board letter dated 30.08.2022, which is self explanatory, regarding refund of unused tickets purchased by Halt contractors during pre-covid pandemic. As such Divisions are advised to follow the instructions given by Railway Board in the above subject matter.

Encl:- as above

Digitally Signed by S

Ramesh Babu

Date: 02-09-2022 12:47:11

(S Ramesh Babu)

Reason: Approved

Dy. Chief Commercial Manager (G)  
for Principal Chief Commercial Manager



भारत सरकार GOVERNMENT OF INDIA  
रेल मंत्रालय MINISTRY OF RAILWAYS  
रेलवे बोर्ड RAILWAY BOARD

No. 2022/TC-II/Refund/Halt tickets (3400578)

New Delhi, dated 30.08.2022

The Principal Chief Commercial Managers,  
All Zonal Railways.

Sub: Clarification regarding refund on unused tickets purchased by Halt contractors Pre-Covid.

Ref: NR letter no. C.6/UTS/IRCA/334/1/Stoppage of PCT/2018 dated 13.07.2021.

The issue regarding refund of unused tickets purchased by Halt contractors during pre-covid pandemic has been examined in Board's office and it has been decided to non-issue such tickets (which is at present in the possession of Halt contractors) and to issue valid tickets after adjusting the amount of non-issued tickets rather than allowing a cash refund of tickets.

It is also advised that a Division wise committee consisting of TIAs & CMI's may also be formed to declare such unsold tickets as non-issued tickets as per rule and to follow prescribed guidelines for disposal/destruction of those non-issued tickets. This may, however, be done on case-to-case basis after due deliberation and with the approval of Competent Authority.

(This disposes off Northern Railway's above referred letter.)

(Vipul Singh)

Director Passenger Marketing  
Railway Board

No. 2022/TC-II/Refund/Halt tickets (3400578)

New Delhi, dated 30.08.2022

Copy forwarded for information to:

1. DAI (Railways), Room No.224, Rail Bhavan, New Delhi.
2. The Principal Financial Advisors, All Zonal Railways.
3. The Principal Directors of Audit, All Zonal Railways.

for Member (Finance)/Railway Board

No. 2022/TC-II/Refund/Halt tickets (3400578)

New Delhi, dated 30.08.2022

Copy to: PED/A, EDF(C&PPP), DPM-II for information and necessary action if any.