## GOVERNMENT OF INDIA MINISTRY OF RAILWAYS (RAILWAY BOARD)

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No. 2008/TG-V/18/09

New Delhi, dated /8.10. 2012

The General Managers, All Zonal Railways.

(Commercial Circular No. 64 of 2012)

Sub: Inclusion of bedroll charges in the fare of Garib Rath Express.

As per instructions issued under letter no.2006/TG-III/645/4 dated 23.10.2006, bedroll charges for Garib Rath Express trains are @ ₹25/- per bedroll. At present, these bedrolls are supplied to the passengers on demand and charges collected separately from the passengers. Of late, frequent complaints are received from various sources regarding supply of used bedroll or half set of bedroll to the passengers, excess charging of passengers, non-issuance of receipt, etc. Apart from causing discontent amongst passengers, this also leads to loss of revenue to the Railways.

- 2. The matter has been accordingly reviewed. It has been decided that the methodology followed regarding supply of bedrolls in Sleeper Class of Duronto Express trains should also be adopted for Garib Rath Express trains. The passengers will now be required to give the option for the bedrolls while booking ticket by Garib Rath express trains and pay requisite charges @ ₹25/- per bedrolls at the Booking Counter itself. Similar provision will be made for passengers booking tickets through internet.
- 3. Bedrolls services on the Zonal Railways are being managed by Mechanical Department through CDO/CW control. Therefore, it is desired that advance intimation regarding number of passengers opting for bedroll should be given to CDO/CW concerned to ensure supply of adequate number of bedrolls booked by passengers. A few extra bedroll kits will also be required to be carried in the train to cater to exigencies of demand by passengers who have not booked in advance or have booked ticket at the current reservation counters or in any other case of non-communication of demand to the coaching depot.
- 4. CRIS will make necessary modifications in the software and intimate the date of effect to all zonal Railways.
- 5. The above provisions for supply of bedrolls in Garib Rath Express trains shall be implemented on trial basis for a period of six months to assess the demand for bedrolls by these trains under the scheme.
- 6. This issues with the concurrence of Finance Directorate of Ministry of Railways.

(Dr. Monica Agnihotri) Director Passenger Marketing Railway Board

(Contd..2..)

Copy to:

No. 2008/TG-V/18/09

New Delhi, dated 18.10.2012

FA & CAO, All Zonal Railways. Director (Audit), All Zonal Railways.

For Financial Commissioner/Railways

## Copy to:

- 1) Director, CRIS, Chanakyapuri, New Delhi.
- 2) CCMs, CCM/PMs and CCM/PSs, all Zonal Railways.
- 3) EDV (T), EDFC, DF(C), OSD/TC, F(C) & V (SS) branches of Railway Board.
- 4) MD/IRCTC, Bank of Baroda Building, Parliament Street, New Delhi.
- 5) General Manager/PRS-I, CRIS, Chanakyapuri, New Delhi.
- 6) Director General, Professor/Training & Professor/Commercial Railway Staff College, Vadodara.
- 7) The Principals, Zonal Training Centers, Central Railway/Bhusaval, Eastern Railway Dhanbad, Northern Railway, Chandausi, NE Railway, Muzaffarpur, NF Railway, Alipurduar, Southern Railway, Trichy, SE Railway, Sini, Western Railway, Udaipur.
- 8) General Secretary, National Federation of Indian Railwaymen (NFIR), 3, Chelmsford Road, New Delhi.
- 9) General Secretary, All India Railwaymen Federation (AIRF), 4, State Entry Road, New Delhi.
- 10) Secretary General, Federation of Railway Officers Association (FROA), Room No.256-A, Rail Bhawan, New Delhi.
- 11) Secretary General, Indian Railway Promotee Officers Federation (IRPOF), Room No.268, Rail Bhawan, New Delhi,
- 12) Secretary General, All India RPF Association, Room No.256-D, Rail Bhawan, New Delhi.
- 13) CTM, Metro Railway, Metro Rail Bhayan, 33/1, J L Nehru Road, Kolkata-71.