

Office of the Principal Chief Commercial Manager South Central Railway, Ministry of Railways, Government of India, Rail Nilayam, Secunderabad-500 025 (Telangana).

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No.C.568/G.II/COR of TC/Amenities/Squads

## Sr.DCMs/SC, HYB, BZA, GTL, GNT&NED

**Sub:** Augmentation of facilities with increase in ticket checking staff-Reg

Dated: 14.06.2023

South Central Railway have placed indent for 1067 Sr.CCTC/CCTCs papers through RRB, out of which 893 papers have been allotted to Divisions and 103 papers have been received and are under process of allotment of Division. Out of 893 papers allotted, 288 candidates are completing their training by 03.07.23 and 112 candidates by 22.08.2023.

## Division wise allotment of CCTC/Sr.CCTC papers is as under:

Division	No. of Sr.CCTC papers	No. of CCTC papers	Total papers allotted to
	allotted to Division	allotted to Division	Divisions (Sr.CCTC/CCTC
HYB	43	31	74
SC	95	142	237
GTL	74	113	187
GNT	21	8	29
BZA	185	138	323
NED	43	0	43
Total	461	432	893

After successful completion of training at ZRTI, CCTC/Sr.CCTC are likely to be posted in commercial duties. Maximum number of staff to be considered for posting in Ticket Checking. Further, the following instructions are issued:

- 1. Divisions should plan the likely number of staff to be inducted in ticket checking, considering the overall vacancies. Since the staff in squads/stations is already saturated, the increase in ticket checking cadre should reflect in increase in staff in Amenities' depots and manning of coaches should improve, so as to address passengers complaints onboard.
- 2. There will be requirement of Additional Beds and Other Facilities at TTE Rest Houses due to sudden increase in number of Ticket Checking staff in Amenities' depots. Divisions to coordinate and alert other divisions and even adjacent zones, for increasing Beds and other facilities at respective Rest Houses. Headquarters may be kept informed about augmentation of facilities planned and provided.
- 3. Since recruitment through RRBs is done across zones, there may be likely increase in requirement of Rest House facilities being availed by staff of other

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zones in SCR.

- 4. Lobby infrastructure may be planned, if required.
- 5. The requirement of HHTs should also be assessed. Board has been approached to clarify on procurement of fresh HHTs.

In view of the above, it is advised to plan for additional requirements in view of likely increase in ticket checking staff in near future.

This has the approval of CCM/PS.

(Bhaskar Reddy Pinreddy)
Dy.Chief Commercial

Manager /G