

No.CRIS/SC/UTS/2023/1 /4139

Aug 23, 2023


Dy.CCM/PM,
South Central Railway,
Secunderabad.

Sub: DR for ATVMs for the scheduled maintenance activity in Online database

This is to inform that there is a scheduled maintenance activity in the ATVM production database of SCR in Chennai on **intervening night of 25th Aug 2023 & 26th Aug 2023** i.e., **from 00:00Hrs to 05:00Hrs**. During this activity period the ATVM ticketing will be available from DR. Please advise all concerns regarding the activity.

The following functionalities will not be available during DR

1. Smartcard recharge through MR
2. Issue duplicate smartcard
3. ATVM ticket cancellation and options under Management console in SMC


(Ravi P Padi)
GM/CRIS/SC